



Elddis

encore

Motor Caravan

OWNERS
HANDBOOK



Issue 1



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WELCOME & INTRODUCTION

Thank you for selecting your new motorhome.

Before you drive off, please familiarise yourself with the motorhome and read this owners' handbook. This will help you to obtain the maximum pleasure from your vehicle and avoid endangering yourself and others, refer to the Peugeot user handbook supplied with your motorhome.

Additional information and detailed appliance instruction manuals are also contained in your Owner's Information Pack.

Your new motorhome has been designed as a recreational vehicle and is intended for recreational use only. It is not intended for business use or for permanent habitation. Elddis accepts no liability if the motorhome is used for any purpose other than recreational/holiday use. Any use other than recreational/holiday use will invalidate your warranty.

Please Note: All Elddis motorhomes are classified as Grade 3 and therefore meet with the thermal insulation and heat levels for specific climatic conditions as specified within the British and European Standard BS EN 1646 part 1.

By following the instructions provided in this handbook and maintaining your motorhome in a first class roadworthy condition, you are sure to have many years of carefree use. To ensure the very best quality and reliability all motorhome designs and new developments are rigorously tested. Therefore Elddis will accept no liability or uphold the warranty if the motorhome is altered or modified in any way that would adversely affect the reliability.

IMPORTANT

The serial number of your motorhome must be quoted in all correspondence, it can be found on a plate fixed next to the chassis plate within the engine compartment. Your motorhome serial number can also be found on the NCC certificate that can be found within your Owner's Information Pack.

There is also a Peugeot serial number on the chassis cab windscreen, which should be quoted in any communications with Peugeot.

Changing market and supply situations may prevent us from maintaining the exact specification details in this guide and we therefore reserve the right to alter specifications as materials and conditions demand and if necessary supply an alternative.

Enjoy your new motorhome.

IMPORTANT: Register your vehicle with us

In order to fully protect your valuable purchase, we would kindly ask you to take a few moments to complete our online Warranty Registration.

Registering your vehicle will ensure that we always have the most accurate and up-to-date contact information and all of your vehicle details to hand, should you ever need our assistance.

Your feedback is incredibly important to us and helps shape the future of our leisure vehicles. We would be delighted if you would also complete our accompanying online Customer Questionnaire.

Both our **Warranty Registration** form and our **Customer Questionnaire** can be found on our Homepage: www.elddis.co.uk

End Of Life Vehicle Directive

Your new motorhome fully complies with the European Directive on the End of Life Vehicles. In order to obtain information on how to dispose of your motorhome at the end of its life please visit the Peugeot website. The Peugeot website contains full details on all Peugeot products together with details of their environmental and recycling policies. The site address is www.peugeot.co.uk.



Elddis Technical Approvals

All Elddis Motorhomes have been European Commission Whole Vehicle Type Approved via the Vehicle Certification Agency (VCA). In order to ensure your new motorhome is safe to use, Elddis are members of and have been inspected by the following bodies.

NCC who operate a certification scheme to ensure compliance with the European safety standards for motorhomes. National Inspection Council for Electrical Installation and Contracting (NICEIC) who carry out an annual inspection of Elddis electrical installations within motorhomes.

Gas Safe Register or STGW approved installers carry out an annual inspection to ensure that the gas installation installed by Elddis fully comply with all relevant regulations and standards.

Elddis is an ISO 9001:2015 approved manufacturer certified by SGS Limited.

Please note: Elddis Motorhome model year.

Elddis model year starts on the 1st September and runs to the 31st of August.



GENERAL SAFETY

Please read before using your new motorhome.

In order for you to get the most out of your new motorhome it is necessary for you to be aware of the following:

- (i) Do not obstruct ventilators (See Safety Section - Ventilation)
- (ii) Inspect the flexible gas hose regularly for deterioration and renew as necessary, with approved type, as and in any case no later than the expiry date stated on the hose.
- (iii) It is recommended that you provide a dry powder fire extinguisher complying with ISO 7165 of at least 1 KG capacity by the exit door and a fire blanket next to the cooker. Ensure you read the 'advice to occupier label' fitted to your motorhome.
- (iv) Never use portable cooking or heating equipment inside your motorhome. Do not use your fitted cooking equipment as heating at any time.
- (v) Never allow modification to your gas or electrical system unless qualified persons carry them out. A Gas Safe Register™ approved gas fitter should carry out all modification to the gas system. Any modifications carried out on the electrical system should be carried out by an electrician on the roll of the NICEIC or be a member of the ECA.
- (vi) Never exceed your motorhome's Maximum Technical Permissible Laden Mass.
- (vii) Never exceed the front or rear axle maximum load as specified by the Peugeot weight plate under the bonnet.
- (viii) Pull out worktop extensions, where fitted, are only designed to take maximum weight of 6kgs.
- (ix) Please ensure extra care when young children use high level bunks and always use the safety nets and lift up flaps provided.
- (x) With the exception of the Alde heating system ensure all the gas taps for the appliances are turned off before travelling.

- (xi) If you suspect there is a gas leak please open all the windows then vacate the motorhome. Switch off the gas supply if it is safe to do so. Then contact your nearest Elldis Retailer to arrange for them to check the gas system.
- (xii) Do not leave children under 14 years of age unattended in your motorhome.
- (xiii) Only those seats designated for travelling should be occupied when the motorhome is in motion.
- (xiv) Please note that motorhomes are covered by the seat belt regulations, which came into force in October 2006. These require children that are under 12 years old and also under 135cm in height to be seated in either child seats or on bolster cushions.
- (xv) Ensure you remove all items from the microwave before travelling.
- (xvi) It is essential that you have securely closed and locked the habitation door before setting off on any journey.

Proper And Safe Use Of Storage Areas In Motorhomes

The storage areas provided in your motorhome are designed solely for the purpose of carrying personal possessions; these areas must not be used:

- As a habitation area (e.g. living, sleeping or cooking).
- To carry passengers, animals or livestock.
- For the installation (or use) of any LPG gas operated appliances, (unless supplied fitted by the manufacturer).
- For carrying LPG gas bottle cylinders, (unless designated by the manufacturer).
- To carry any flammable liquids, (unless properly stored, sealed and secured).
- For the operation of an electrical generator.
- In such a way that the loading exceeds the payload limit, as defined by the manufacturer.
- Such that the weight distribution of the vehicle means non-compliance with the vehicle axle loads.



VENTILATION

All motorhomes manufactured by Elddis are ventilated at both high and low level in accordance with BS EN 721 Safety Ventilation. The fixed ventilation points fitted in your motorhome must not be blocked under any circumstances as your safety may depend upon them. It is advisable that the fixed ventilation points are checked and cleaned (where necessary) on a regular basis.

High-Level Ventilation

This is always provided by fixed ventilation within the fitted roof skylight. These roof skylights should be cleaned annually by use of a small brush to remove any dust that may have accumulated around the mesh fitted. On some roof skylights the mesh can be easily removed to aid cleaning. On fan-assisted roof skylights it is essential that the fan is switched off prior to cleaning.

Low-Level Ventilation

All Elddis Motorhomes have fixed low level ventilation provided. These ventilators are covered with plastic covers designed to prevent them from being obstructed by items placed within the bed box. These covers can be removed by undoing the two screws in order to facilitate cleaning the ventilators, however these covers must be replaced once cleaning is completed.

It is essential for your safety that these ventilators are not blocked at any time.

Ventilation in Separate Bedrooms

In motorhomes with separated sleeping areas, separate ventilation is required and is provided via a roof skylight at high level and a ventilator at low level within a bed box.

Gas Dispersal Holes

All appliances and gas unions have a gas dispersal hole within the same compartment. It is essential that these are not blocked or made ineffective.

FIRE SAFETY

Fire Extinguishers

It is recommended that a 1 kg (2lb) minimum capacity dry powder fire extinguisher be carried inside your motorhome at all times. A pan fire must not have an extinguisher aimed at it, but must be smothered with a fire blanket.

In Case Of Fire

- (i) Get everyone out of the motorhome as quickly as possible using whichever exit is quickest including windows. Do not stop to collect any personal items.
- (ii) Raise the alarm. Call the fire brigade.
- (iii) Turn off gas container valve if safe to do so.

Fire Retardant Foams

All motorhomes are equipped with Polyurethane (PU) foam which are combustion modified foam cushions, foam mattresses and fire retardant fabric. All furnishings and fabrics used by Elddis comply with the Furniture and Furnishings (Fire Safety) Regulations. In addition all upholstery is made of fire retardant fabric.

Habitation Door

Note: Please ensure you only remove the key from the door with the key in the vertical position (12 o'clock).



PREPARING FOR THE ROAD

Before venturing out on to the road with your motorhome, it is important that you prepare correctly.

MOTORHOME WEIGHTS EXPLAINED

Mass in Running Order

The weight of your motorhome as it leaves the factory, as new with standard fixtures and fittings, plus an allowance for the driver of 75kgs, the mass of the fuel when the tank is full and an allowance of 10kgs per gas bottle, the number of gas bottles equal to the number of connections provided at the regulator.

Maximum Technically Permissible Laden Mass

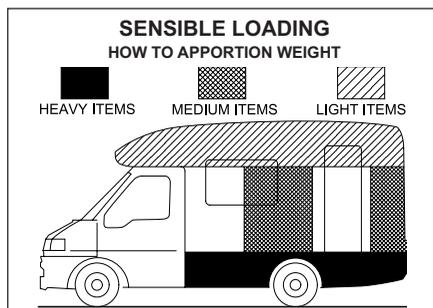
The maximum mass the vehicle can be when fully laden for use on the road.

User Payload

The load margin (payload), this represents the difference between the Mass in Running Order and the Maximum Technically Permissible Laden Mass. It shows the maximum weight that can be loaded into your motorhome, covering items such as food, crockery, cutlery, clothing, bedding, etc.

Loading

It should be noted that even weight distribution is a major factor in making your motorhome an easy and pleasant vehicle to drive. Care should therefore be taken in balancing the load, ensuring that heavy items are well spaced and are in as low a position as possible, for example, low cupboards and bed boxes.



Note: Light items are considered as clothing and bedding. It is not recommended to travel with tinned items in overhead lockers.

IMPORTANT: Do not exceed maximum technical permissible laden mass for your motorhome.

BEFORE MOVING OFF

Whenever making a journey with your motorhome, either setting off on holiday or returning home, it is good practice to run through this simple checklist.

- (i) Close and secure all cupboards and drawers and secure any loose articles.
- (ii) Do not store tins, bottles, etc. in overhead lockers.
- (iii) **Close and secure all windows and roof lights.**
- (iv) Leave all curtains and blinds open to aid visibility.
- (v) Check that gas cylinders are securely fastened and that the valve on the gas cylinder is turned off. Also ensure that the gas locker door is securely locked.
- (vi) Turn off all gas appliances.
- (vii) Switch off 240volt supply at source; disconnect mains cable and store in an appropriate place.
- (viii) Check that the battery is secure and that the battery box lid is sealed and secure.
- (ix) Ensure the fridge is on 12V operation and door lock is set. (Note: the electrical relays will allow the fridge to be run on the vehicle battery when the engine is running.)
- (x) Remove any external fresh water connections etc.
- (xi) Make sure any heavy articles are stored in accordance with the loading procedure.
- (xii) Lock the motorhome habitation door (remember to take out your keys).
- (xiii) Check your external rear view mirrors and adjust if necessary.
- (xiv) If a step is used, ensure it is put away before moving off.



- (xv) Your new Elddis motorhome has been designed to carry passengers in designated passenger seats only. The fitting of a 3-point seat belt can identify these seats. Any seat not fitted with a 3point seat belt is not designated as a passenger seat.
- (xvi) You are strongly recommended not to carry passengers unless they are seated in a designated passenger seat.
- (xvii) Ensure all tables have been stored in their designated table storage position.
- (xviii) Ensure you remove all items from the microwave (if fitted) before towing.
- (xix) Check all the road lights are operational.

Pulling Off

- Pull away smoothly.
- Avoid wear and tear on clutch and transmission by taking extra care.
- Change gears smoothly.
- Try not to jerk the clutch.

Bicycle Racks

Fitting a bicycle rack to the rear panel of a motorhome will affect how weight is distributed. There are restraints to be aware of with such fitments.

The maximum loading allowed on the back panel is 60 kgs including the weight of the bike rack and bicycles.

The motorhome must also be balanced to take into account the new weight distribution. Weight must be distributed evenly.

Elddis cannot be held responsible for problems related to a bicycle rack fitted by a third party. A copy of the rear panel drawing must be obtained by the retailer or service centre from Elddis to ensure correct fixing points are located.

Tow Bars

Your new Elddis motorhome has been designed to accept a Witter tow bar. This has been approved via type approval to ensure it is safe to use and is the only tow bar approved for fitting to Elddis motorhomes. The maximum load allowed on the tow ball is 100kgs and the maximum overhang is specified by the tow bar when fitted. The fitting points for the tow bar are designated by the fixing hole in the Witter extensions fitted to the Peugeot chassis and full details are available upon request from Elddis.



MOTORWAY HANDLING

Best Practice

To gain the most enjoyment and ensure a long life for your motorhome, the following should be observed:

- Do not bump kerbs with wheels.
- When overtaking ensure sufficient clearance is given to other vehicles.
- Your motorhome will not accelerate as quickly as a car, so take this into account when attempting to overtake other vehicles.
- Carry out all manoeuvres as smoothly as possible.
- Use the wing mirror to check your motorhome has cleared the other vehicle.
- Slow down and take care when driving over raised speed bumps, 'sleeping policemen' or when embarking/diseMBarking ferries.
- In high or cross winds, travelling downhill or in conditions of poor visibility reduce your speed.
- High-sided vehicles can cause air buffeting so extra care must be taken when passing or being passed. Leave as much space as possible when overtaking these types of vehicles

Speed Limits

Be sure to observe all statutory speed limits and adapt your speed to take account of prevailing weather and road conditions.

Towing Your Motorhome

In the unlikely event that you have to tow your motorhome, the towing point is fitted within the front bumper, behind the removable flap provided by Peugeot. The towing hook can be found in the tool box supplied by Peugeot, found under the front passenger seat.



ARRIVING ON SITE

CHECK SITE REGULATIONS

On arrival at a campsite, you should always check the site regulations. This will help avoid any unnecessary conflict with site management and other site users.

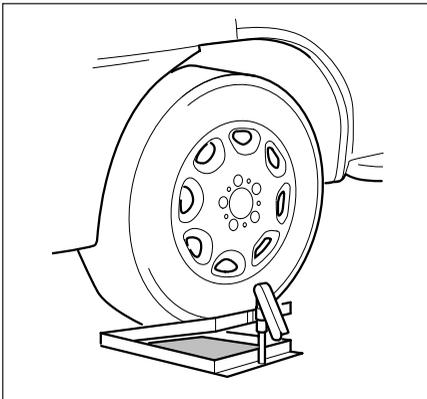
SELECTING A PITCH

Carefully select where you wish to place your motorhome. The site should be as level as possible, preferably not under or near trees, well drained and away from possible boggy areas. Consider how you will move the motorhome when it is time to leave the site. On sloping ground it is better to pitch facing downhill, especially during wet weather.

LATERAL LEVELLING (SIDE TO SIDE)

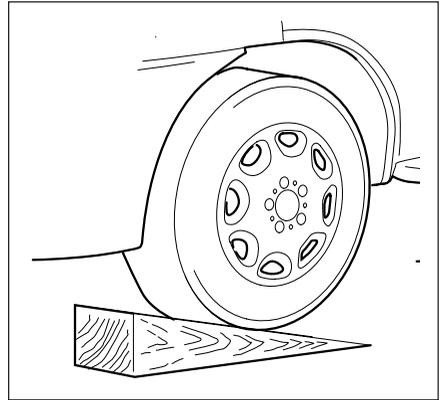
A quick glance at your pitch should tell you if you are likely to need side to side levelling i.e. levelling across the axle. On uneven ground lateral levelling is accomplished by the use of a leveler jack or ramp and a spirit level placed 'across' the motorhome floor.

LEVELLER JACK



Place the leveller jack, folded flat, in front of the wheel that is to be raised to level the axle. Drive the motorhome onto the leveler jack and adjust the height until the spirit level shows that the motorhome is laterally level.

RAMP



Reverse onto your pitch about a foot further back than you wish to end up. Then place the levelling ramp in front of the wheel that needs to be raised.

Place a spirit level parallel to the axle or just inside the motorhome door. It helps to have two people at this point. One should drive the motorhome very slowly forward moving the wheel up the ramp, and the other should indicate when the spirit level bubble is in the middle.

Whichever method you use, once level, apply the motorhome handbrake and chock the motorhome wheel if necessary.



GETTING STARTED

You have arrived at your destination and now want to start to enjoy your new Elddis motorhome. The following is a step by step guide to connecting your services and getting everything in your motorhome working.

ELECTRICITY

Power Supply Charger

Your motorhome is fitted with a power supply/charger. This will charge the leisure battery "where supplied" when fitted and also power the 12V systems in addition to your leisure battery.

A leisure battery must be fitted to the motorhome at all times.

The Charger is fully automatic and will not overcharge the leisure battery.

12v Systems:

When connected to the 230V site supply the automatic Power Supply/Charger will charge the leisure battery and power the 12V systems.

When the ignition is switched on the 12V system in the motorhome is automatically switched off, vehicle power is supplied to the refrigerator.

GENERATOR/CHARGER

When connecting to a generator, always switch off the RCD, start the generator and allow running for a few minutes to stabilise. When this has happened, switch the RCD to the ON position.

ELECTRICITY MAINS SUPPLY

Your motorhome's main electrical installation is designed to run on 230V at 50 hertz AC supply.

CONNECTING TO MAINS SUPPLY ON ARRIVAL AT SITE

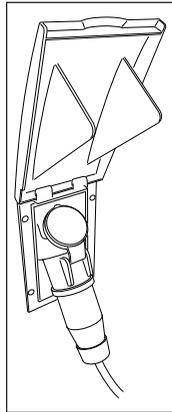
Before connecting the motorhome installation to the mains supply, check that:

- (i) The mains supply is suitable for your installation and appliances, i.e. whether it is AC or DC and whether it is at the correct voltage and frequency.

- (ii) Your motorhome is properly earthed. Never accept a supply from a socket outlet or plug having only two pins, or from a lighting outlet.
- (iii) Any residual current device (earth leakage circuit breaker) in the mains supply to the motorhome has been tested within the last month. In case of doubt, consult the site owner or their agent.
- (iv) Make sure that the switch at the site supply point is off and that all electrical equipment in the motorhome is switched off by ensuring your motorhome mains isolating switch on the MCB is in the 'OFF' position.

Once the above checks have been made:

- (v) Remove any cover to the electricity inlet provided on the motorhome and insert the female connector of the flexible orange supply cable as shown.



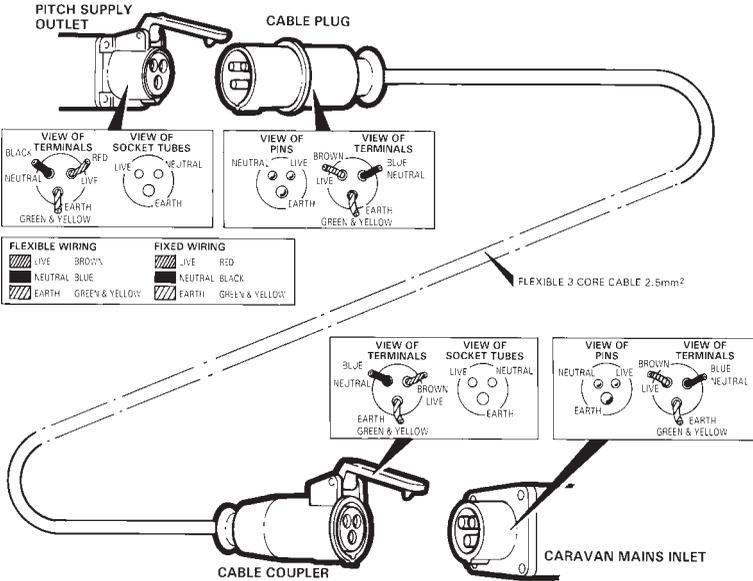
- (vi) Locate the site supply and remove any cover from the socket outlet provided at the supply point. Insert the male plug at the other end of the flexible orange supply cable. Switch on the main switch at the site supply point (if appropriate).

- (vii) Place any surplus cable under the motorhome. Ensure that the surplus cable is not coiled up as it could overheat.

- (viii) The MCB main electricity supply switch should be put in the 'ON' position.
- (ix) Check the RCD is working by pressing the test button. Once pressed all electrical lights and appliances should cease to operate. Reset and then check the electrical system is operational.



WIRING OF CONNECTING CABLE AND MOTORHOMES MAINS INLET



WARNING: It is essential that connections are made exactly as shown. If terminal markings are not in accordance with the above diagram they must be ignored.

- (vii) Place any surplus cable under the motorhome. Ensure that the surplus cable is not coiled up as it could overheat.
- (viii) The MCB main electricity supply switch should be put in the 'ON' position.
- (ix) Check the RCD is working by pressing the test button. Once pressed all electrical lights and appliances should cease to operate. Reset, and then check the electrical system is operational.
- (x) Finally in order to get your 12V system operational, ensure the master 12V switch is in the 'ON' position.

DISCONNECTING MAINS SUPPLY WHEN LEAVING SITE

- (i) Switch 'OFF' at the motorhome mains isolating switch.
- (ii) Remove the male plug from the site supply.
- (iii) Disconnect the female plug from the motorhome and store the cable in an appropriate locker.

OVERSEAS ELECTRICAL CONNECTION

Please Note: Connection to a mains voltage supply OVERSEAS requires particular attention.

Care must be taken when connecting supplies abroad since the supplies can be of REVERSE POLARITY.

The significance of REVERSE POLARITY is that when equipment is switched off, it may not be electrically isolated. The only certain way of making equipment safe is to unplug it.

A means of checking the polarity of the mains supply when overseas is recommended. There are available several proprietary makes of equipment for the purpose.

If it can be achieved, it is preferable to connect live to live and neutral to neutral to maintain full electrical protection.

CHECK all motorhome equipment is set-up to accept the site supply before actually switching on.



GAS SUPPLY

Your motorhome is designed to operate using either propane or butane liquefied petroleum gas at 30M/bar. Gas can be obtained from your motorhome dealer. Your motorhome is designed to accept a maximum 2 x 6kg gas bottles.

Connection

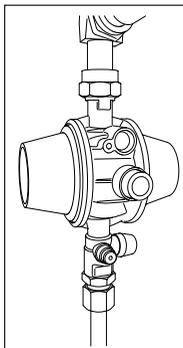
Make sure that heating and cooking appliances and gas cylinders are switched off.

Each gas appliance is connected to its own gas isolation tap under the cooker. These are identified on the tap via a label. Below is a key to identify each label.

To operate the tap the arrow on the tap shows the direction of flow for the gas. The arrow should be pointing towards the appliance for the appliance to operate. There will be a small label next to the bank of taps under the cooker, which is also reproduced below:

 Water Heater	 Cooking Appliance
 Space Heater	 Hob
 Refrigerator	 Gas On/Off

Gas Regulator



Your Motorhome is fitted with a Road safe gas regulator.

The operating instructions are given below.

Intended use

The Truma SecuMotion gas-pressure regulator is a device that ensures uniform gas pressure (30 mbar) with a permissible inlet pressure range of 0.3 - 16 bar.

SecuMotion regulates and monitors the consumption of liquid gas. If the specified consumption is exceeded or if the pressure at the regulator outlet falls below 27 mbar (due to gas pipe break, for example), the integrated gas flow monitor will shut off the flow of gas. A high pressure hose with a hose-break safety device is essential for connecting the SecuMotion gas pressure regulator to the gas cylinder.

Truma offers hoses with common connection fittings to enable use of gas cylinders with various valve connection sizes.

Your Motorhome has been supplied with a hose for connection to a propane gas bottle.

The integrated overpressure safety device complies with the requirements for a commercial safety device against impermissible pressure increases throughout Europe, a type tested liquefied-gas heating system **may be used** while driving (according to the EU directive 2001/56/EC) if the system includes a regulator with an appropriately configured gas installation.

Pressure regulating devices and hoses must be replaced with new ones no more than 10 years after their date of manufacture (every 8 years if used commercially). This is the responsibility of the operator.



ROAD SAFE GAS REGULATOR

Operating instructions

The use of upright gas cylinders from which gas is **taken in the gas phase** is mandatory for the operation of gas regulators, gas equipment and gas systems. Gas cylinders from which gas is taken in the liquid phase (e.g. for fork lifts) must not be used, since they would result in damage to the gas system.

Taking into operation

Open gas remote switch if present.

1. Open the cylinder's valve.
2. Firmly press the green reset button on the high pressure hose.
3. Press gas flow monitor reset button (green button) on gas pressure regulator **slowly**.
4. Release gas flow monitor reset button (green button) on gas pressure regulator **slowly** (3 seconds). If no pressure point is felt when the button is pressed again, the regulator is ready for operation (repeat procedure if necessary). Start the gas-burning devices if desired. If the gas cylinders are closed, SecuMotion may switch off after an extended period of no usage.

Changing a gas cylinder

Please use the included screwing tool to attach and remove the high pressure hoses. It will help you generate the necessary tightening torque and will prevent damage to the screw fittings, which may otherwise result from using an improper tool.

When the cylinder is connected please ensure that the high pressure hose is not placed under any strain.

Residual gas: No smoking! No open flames!

- Close the empty gas cylinder's valve.
- Remove the high pressure hose from the gas cylinder and remove the clip-on adapter, if present.
- Attach the high pressure hose to the full gas cylinder and apply the clip-on adapter, if present.

- Open the full cylinder's valve.
- Press the hose-break safety device and the gas-flow monitor (see "Taking into operation").

Anytime after making changes, check the hose connection to the cylinder valve for leaks (see "Checking for leaks in the high pressure area").

Exchanging hoses.

Please use the included screwing tool to attach and remove the high pressure hoses. It will help you generate the necessary tightening torque and will prevent damage to the screw fittings, which may otherwise result from using an improper tool.

Residual gas: No smoking! No open flames!

- Close the gas cylinder's valve.
- Remove the high pressure hose from the gas cylinder (or from the slip-on adapter) and from the regulator inlet.

When performing a hose change, please ensure that the white gasket provided with the hose (hose outlet - regulator inlet) is correctly installed and not damaged.

We recommend that the gasket (part no. 50020-76300) be replaced with every hose change.

- Screw country-specific high pressure hose to SecuMotion inlet and cylinder (or to adapter).

Open the gas cylinder's valve.

- Press the hose-break safety device and, if necessary, the gas-flow monitor (see "Taking into operation").

Anytime after making changes, check the hose connections to the cylinder valve and to the inlet of the SecuMotion gas-pressure regulator for leaks.



High Pressure Gas Hoses

You should only connect to this regulator using a length of approved high-pressure hose not exceeding 450mm from the gas cylinder to the regulator. These approved high-pressure hoses are available from your Elldis Retailer. These hoses are connected using screw thread fittings, which will make a seal if connected and tightened using a spanner. Once the hose is securely connected turn on the gas tap above the regulator, then turn on the gas bottle to allow gas to flow into the motorhome.

In order to make all your motorhome gas appliances operational it is necessary to open each appliance gas tap as detailed in previous column. All your gas appliances should now be operational. Instructions on how to use each appliance are detailed later in your handbook.

WARNING: Aerosols and highly flammable liquids must not be stored in the compartment behind, or adjacent to, any gas appliance. Some industrial LPG appliances operate at high pressure and require a 'high pressure' regulator. This often has an adjusting handle on it. NEVER use such a regulator on a motorhome.

Ventilation holes must be clear at all times.

WATER SYSTEM

Filling your fresh water tank

Your motorhome is fitted with a standard water inlet which can be filled using a hose pipe connected to a tap placed into the water filler point.

Please take care not to over fill your tank it is advised that someone monitors the water level in the tank while filling is in progress.

Waste Water Tank

Your new motorhome is also fitted with a 100 Litre waste water tank. All waste water excluding the toilet waste will run into the waste water tank. The level of water in the tank can be monitored using the control panel. Opening the grey waste outlet provided on the outside of the motorhome empties the tank. Open the tap when the outlet is over a drain and the water will run out of the tank.

Draining Down Your Water System

- (i) It is essential that you drain down your motorhome water system when it is not in use. This is most important during winter months to protect against frost damage
- (ii) Disconnect the water pump and switch off power supply.
- (iii) Open the safety drain valve on the water heater located next to the water heater.
- (iv) Open all taps and remove all plugs from sinks and showers. Lever operated taps should have the lever put into the up and central position.
- (v) Open both the blue and grey drain outlets on the outside of your motorhome.
- (vi) Adjust the level of the motorhome to ensure that the drain outlet is at the lowest point of the motorhome.

After 30 minutes level the motorhome and prepare it for storage if necessary.



GAS SAFETY ADVICE

In the event of a suspected gas leak the gas must be turned off using the isolation valve on the gas bottle. A competent gas fitter should then check the system before it is used/reused.

Regularly check flexible gas hose, joints and connections for tightness. Finally, make sure that each gas appliance is working efficiently to the recommendations of the appliance manufacturers.

See Index - Ventilation

FACTS ABOUT LPG

- LPG is not poisonous.
- Bi-products of incomplete combustion are harmful to health.
- LPG is dangerous if all air and oxygen is excluded.
- LPG has been given a smell by the manufacturers in order to identify leaks.
- The gas is heavier than air and therefore sinks to the lowest point.

AWNING SPACES, LPG AND APPLIANCE EXHAUST

Using a refrigerator on gas which vents into an enclosed awning space must only be done if there is sufficient ventilation to prevent the build up of CO₂.

Space and Water heaters may produce sufficient amounts of CO₂ to pollute the awning space, if it is totally enclosed and therefore **MUST NOT BE** used on gas when an awning is attached.

In extreme cases there could be a build up of carbon dioxide to a dangerous level.

Motorhome owners are advised to allow some fresh air circulation in the awning space when such appliances are in use.

Please note: Ventilation holes must be clear at all times.

LPG GAS SYSTEM

Elddis does not recommend the use of any external cylinders. All cylinders in use should be within the gas locker provided. If you wish to utilise a larger cylinder and have this outside the gas locker then the connecting hose must not exceed 750mm.

It is recommended that no flammable material is stored or placed within 300mm of any open flame. You are advised not to use any additional gas appliances outside your motorhome.

Please ensure that you have read the operating instructions for each gas appliance contained in your Owners Information Pack. Please ensure that any gas hose left unconnected is protected from dirt or other foreign bodies entering the hose.

WARNINGS

- **Fresh air circulation should be allowed below the motorhome when appliances are in use and when flues terminate below the floor to allow free evacuation of the products of combustion. At least three sides of the underfloor space should always be kept open and unobstructed especially by snow. Do not make any additional openings in the floor.**
- **No appliance shall be used outside when connected to an internal outlet.**
- **Maintain adequate spacing of combustible materials from sources of heat.**
- **Do not use additional independent gas appliances inside the motorhome.**



ELECTRICAL SYSTEM

12v POWER SUPPLY

Battery Installation

Your motorhome will be fitted with a charging and power distribution unit.

When installing the leisure battery please ensure that it is placed on the battery tray supplied with your motorhome. Then place the tray in the battery locker of your motorhome. Connect the battery to the clamp fittings connected to the connection leads within the battery compartment.

We recommend that you refer to the NCC approved battery scheme, which can be found at www.thencc.org.uk.

Battery Maintenance

Storage

Ensure that the leisure battery is fully charged before placing the vehicle into storage.

Check the battery state every month, if the terminal voltage drops below 12.07V then re-charging is necessary.

Charging should be carried out in a cool, dry well ventilated area.

CAUTION: Your Thatcham alarm system is powered by the leisure battery. Therefore it is recommended that a battery is installed at all times. Failure to do so could void your insurance policy.

Do not place the battery onto cold surfaces such as concrete as this will affect the battery's ability to charge.

Points to remember

- Prolonged discharge causes harmful sulfation and may damage a battery.
- For peak performance never let a battery sit discharged for long periods of time.
- Over discharged batteries are permanently damaged and need to be replaced.

Note: Do not over discharge the battery. One of the most common causes of battery failure is when the battery is discharged below the recommended level of approximately 12.2v -

ref table. Discharging a battery below this figure will cause permanent damage. Overheating and gassing will occur when re-connected to the mains supply.

	12 Volt Battery	State of Charge
Good	12.7V	100%
	12.5V	90%
OK	12.42V	80%
	12.32V	70%
	12.20V	60%
	12.06V	50%
Warning	11.9V	40%
	11.75V	30%
	11.58V	20%
Damaged	11.31V	10%
	10.5V	0%

Good: the battery is in good condition and not in need of charging

OK: nothing to worry about but put the battery on charge as soon as you can

Warning: get the battery on charge as soon as you can. Leave it and the battery will be damaged, possibly beyond repair

Damaged: Replace battery

Generators / Charger

All electrical equipment fitted in your new motorhome can be run from either a controlled generator or charger whose output is maintained between 11volts and 14volts.

At least once every 3 years, the motorhome electrical installation should be inspected and tested, and a report on its condition obtained, as prescribed in British Standard BS7671.

230v POWER SUPPLY

Mains Unit

The Mains Unit replaces the conventional fuse box. Similar, but larger ones are often fitted in new houses. The unit provides overload and earth leakage protection for the 230V electrical supply in your motorhome.

For normal operation all switches on the unit need to be in the ON position. The switches on the left of the unit are known as MCB's (miniature circuit breakers). These take the place of the conventional fuse but are more



convenient. In the event of a fault the MCB 'trips' i.e. automatically moves to the OFF position. After elimination of the fault the MCB can be re-set by switching to the ON position (against the spring pressure in an upwards direction). If an earth fault develops, or a person was to touch a live piece of equipment, the leakage of current to earth should immediately operate the RCD (residual current device) and 'trip' the main switch, to the OFF position. This switch can only be re-set after elimination of the fault.

Please note: In case of difficulty, consult an approved electrical installation contractor (who may be the local electricity board). It is dangerous to attempt modifications and additions yourself.

CAUTION: Lamp holder-plugs (bayonet- cap adaptors) should not be used under any circumstances.

Resetting the RCD

To re-set, operate the switch as for MCB's. Periodically, the RCD should be checked by operating the test button marked 'T'. The unit should immediately switch to the OFF position. If the unit does not switch off then a qualified electrician should be consulted. If the unit does switch off, the test is complete and the switch can be re-set restoring the supply back to normal.

Please note: Simultaneous operation of all of the 230V mains electrical equipment may not be possible. A typical UK site mains hook-up point provides a maximum output of 16 amps and on some continental sites the available output may be as low as 5 amps. If your loading exceeds the site supply it may trip the site circuit breaker. Please check the available mains output with your site operator. The following items need to be added together if used simultaneously.

230V mains equipment typical consumption figures:

- Refrigerator 0.50 amps
- Charger 0.50 amps
- Combi heaters 13 amps
- Colour TV 3.33 amps

AUTOMATIC CHARGING SYSTEM

The battery charger will operate automatically when the motorhome is connected to the mains outlet on a motorhome site.

Note: The charging unit will charge both vehicle and leisure battery.

When the motorhome engine is running the 12V system will not operate with the exception of the 12V refrigerator.

Note: When the vehicle is in transit the engines alternator will charge both the vehicle and leisure batteries

CHECK all motorhome equipment is set-up to accept the site supply before actually switching on.

INTERNAL LIGHTS

Your new Encore motorhome is fitted with all LED lighting.

You should not need to replace these long life lights, however should the need arrive please only replace these lights with identical lights which are available from your Elddis retailer.

MAXIMUM BULB RATINGS FOR INTERNAL LIGHTS

<u>Type of Light</u>	<u>Maximum Bulb Rating</u>
Downlighters	1.2 watts
Reading lights	1.2 watts
Floor LED	0.36 watts
Above locker strip lights 500mm	1.2 watts
Above locker strip lights 800mm	2.2 watts
Awning lights	5 watts

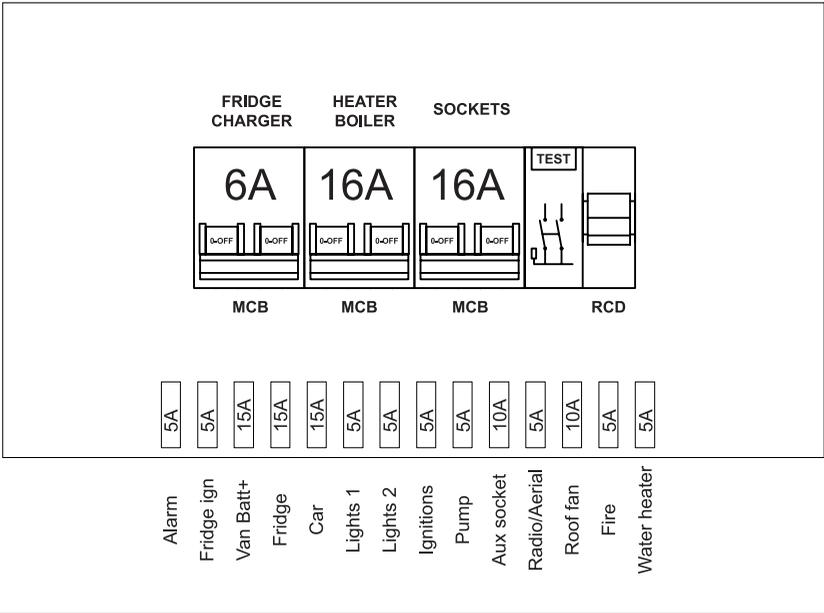
Please note: Ensure that you only replace a blown bulb with one of the same rating. Never replace a bulb with one with a higher rating. You should ensure that when fitted, no bulb is in contact with the surface of the lamp or shade.

Note: All LED lights can only be replaced with a new complete unit and not a replacement bulb.

CAUTION: Do not look directly at LED lights.



MAINS UNIT - ENCORE





HOW TO USE YOUR MOTORHOMES EQUIPMENT

Within this section of your motorhomes handbook we will give you brief details on how to operate all of the motorhomes equipment from the gas cooking equipment to the window blinds. For further details on the major equipment within your motorhome please read the individual appliance instructions contained with your user information pack.

Please note: Before attempting to use any gas equipment please ensure that the gas bottle is connected securely to the motorhomes regulator via a high pressure gas hose and the bottle valve is in the on position. Also ensure the appliance isolation valves are in the on position as shown in the gas system section.

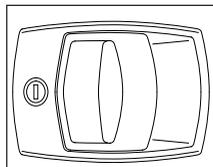
Please note: Before attempting to use any electrical appliance please ensure that you have connected the mains connection cable to a mains hook up and that the mains isolation switch is in the on position. Ensure the 12V master switch is in the ON position. This is found in the side of the unit next to the entrance door.

HOW TO OPERATE YOUR MOTORHOME ENTRANCE DOOR

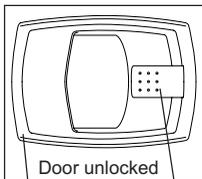
From the Outside

It is recommended that you always lock and unlock your Encore habitation door via the use of the key fob.

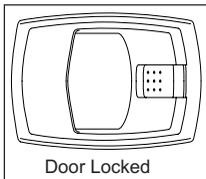
Once you have unlocked the entrance door, to open the door pull the lever shown opposite.



From the inside



Door unlocked



Door Locked

Large Lever

Locking Button

Opening the door

Pull the large lever towards you and if locked, the locking button will release. Pull the large lever towards you again and the door will open.

To close and lock your door

Pull the door closed to ensure it is fully latched so that no visible light can be seen past the door seal.

Now depress the locking button which can be found in the centre of the handle.

To check the door is locked, try pushing the door open without using the handle.

It is important that the locking button is in the locked position before you start your journey.

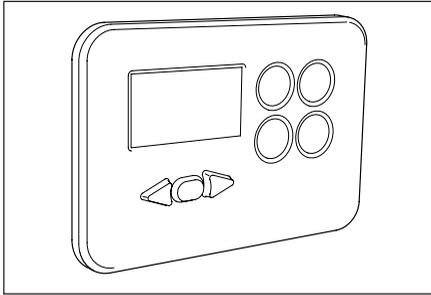
Please note: The main entrance door fitted to your Motorhome is a burst proof door and therefore requires more force to close it before it can be locked.

Do not attempt to open or close the door while the vehicle is in motion.

Note: Please ensure you only remove the key from the door with the key in the vertical position.



Control panel



Overview

The control panel provides the user with a central point to check:

- Leisure battery voltage
- Vehicle battery voltage
- Level in fresh water tank
- Level in waste water tank
- Current in Amps being drawn from the leisure battery
- Inside (Internal) temperature
- Outside (External) temperature
- Time

The control panel also provides the user with the ability to:

- Switch off all non-essential electrical appliances/accessories
- Switch off all the lights
- Switch off the pumps
- Switch off the awning light
- Charge the vehicle battery when 230V mains is connected
- Force internal pump to run (For purging pipes)

The control panel has optional audio and visual warnings for:

- Low battery (Leisure)
- Low battery (Vehicle)
- Low level (Fresh water tank)
- High level (Waste water tank)
- High power drain (Leisure battery)
- 230V mains supply lost

Circular Function Buttons

Master Switch



When pressed will switch power to all non-essential accessories.

The alarm, radio and fridge still receive power when the master switch is off.

Lights Switch



When pressed will switch power to all the interior lights.

If the master switch is off, this button will not function.

Pump Switch

Also see Icons section for relevant warning icon



When pressed will enable/disable the water pumps.

Holding this button will force the internal pump to run.

If the master switch is off, this button will not function.

Awning Switch



When pressed will switch power to the awning light.

If the master switch is off, this button will not function.

Navigation buttons

Use  and  buttons to navigate.

Press  to enter function or change settings (if further settings are available).

Screens

Time

The time screen is displayed by default. The control panel will return to the time screen when left idle.

Setting the time:

1. On the time screen, hold  for 3 seconds until the hours begin to flash.
2. Keep pressing  or  to change hours.
3. Press  to set hours, minutes will now flash.
4. Keep pressing  or  to change minutes.
5. Press  to finish.



Water Level

Also see "User Settings" - > "Water Low" for associated alarm"

Also see "Icons" section for associated icon



The level in the fresh water tank is displayed as a % on this screen.

Waste Level

Also see "User Settings" - > "Water High" for associated alarm"

Also see "Icons" section for associated icon



The level in the waste water tank is displayed as a % on this screen.

Fill Internal Tank



With the external pump connected to the inlet and to an external water source, press **Enter** to fill the internal tank.

Note: When the internal tank is full the pump will stop automatically.

External Temperature



The outside temperature, as detected by a sensor underneath the van, is displayed on this screen.

You can change between Celsius and degrees Fahrenheit by pressing **Enter** and selecting for °C or for °F.

Internal Temperature



The inside temperature, as detected by a sensor inside the control panel, is displayed on this screen.

You can change between Celsius and degrees Fahrenheit by pressing **Enter** and selecting **Enter** for °C or for for °F.

Leisure Battery Amps

Also see "User Settings" - > "Amps High" for associated alarm.

Also see "Icons" section for associated icon.



The current being drawn from your leisure battery, in Amps, is displayed on this screen. A higher current will drain your battery faster.

To display current draw as a % of maximum recommended current press **Enter** then .

Note: (0A = 0%) (12A = 100%)

You can return to displaying in Amps by pressing **Enter** then .

Leisure Battery Voltage & Vehicle Battery Voltage

Also see "User Settings" - > "Low Volts V" for associated alarm.

Also see "User Settings" - > "Low Volts L" for associated alarm.

Also see "Icons" section for associated icons.



With 230V mains disconnected, this screen shows the voltage of the currently selected battery (set on "Select Battery" screen).

An estimate of your batteries' remaining charge can be seen by pressing **Enter** then .

Note: (12V = 0%) (12.7V = 100%).

You can return to displaying in Volts by pressing **Enter** then .

Note: To increase accuracy of the Voltage reading, switch the "Master Switch" off.

Note: The "Leisure Battery Voltage" actually displays the voltage of the charger while 230V mains is connected.

Note: "Vehicle Battery Voltage" cannot be displayed while 230V mains is connected.



Icons

There are a number of icons that can appear at the top of the time screen.

See below for a description of each icon.

Icon	Description
	Internal pump is running
	The leisure battery voltage is below 12.2V
	Over 12A of current is being drawn from the Leisure battery
	The water tank level is below 10%
	The waste tank is over 75% full
	The living space is being powered by your vehicles' battery rather than the leisure battery
	The 230V mains is connected.

Warranty

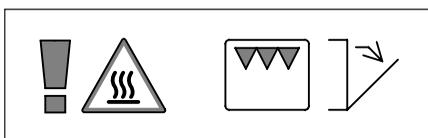
If you believe there is a problem with your control panel please contact your dealer who will be able to help.



OVEN, HOB AND GRILL

Safety

- This appliance may be used by children aged 8 years or older and persons with reduced physical, sensory or mental capabilities and/or lack of experience and knowledge only if they are supervised or have been given instructions on the safe use of this appliance and understand the potential hazards.
- Keep children younger than 8 years away from the appliance, except under constant supervision.
- Do not allow children to play with the appliance.
- Do not allow children to clean or maintain this equipment unattended.
- Use only parts supplied by the manufacturer.
- Do not change or adjust anything on the appliance, unless the change is authorised by the manufacturer or its representative.
- If the power cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- Use the appliance for cooking only and not for anything else, for example room heating. This can lead to carbon monoxide poisoning and overheating. The manufacturer cannot be held liable for damage resulting from improper use or incorrect setting of the controls.
- This appliance is not intended to be operated by means of an external timer or separate remote-control system.
- The use of this gas cooking appliance results in the production of heat, moisture and products of combustion in the room in which it is installed. Ensure the room has sufficient ventilation when the appliance is in use. During prolonged use, additional ventilation may be needed by opening a window or increasing the extraction force of the hood.
- Never extinguish a cooking fire with water. Turn the burner off and cover the flame with a lid or a fire blanket.
- The burners and pan supports are hot during and after use. Allow all parts to cool before touching them, as this can cause serious injury.
- Unattended cooking on a hob with fat or oil can be dangerous and may result in fire. Do not leave the appliance unattended when in use.
- The use of inappropriate hob guards can cause accidents.
- Do not store items on the cooking surface of the hob.
- The food shelves and trays in the appliance are hot during and after use. Allow all parts to cool before touching them, as this can cause serious injury. Always use oven gloves when removing the shelves and trays.
- Do not store items in the appliance.
- Do not put heavy objects on the open appliance door.
- The appliance and accessible parts become hot when the grill is in use. Young children should be kept away.
- Caution: hot surfaces. Door must be open when grill is in use.



- In the event that abnormal drift in cooking temperature of the oven is observed, have the thermostat checked by a qualified service engineer.
- Care should be taken not to overload the oven, allowing adequate spacing to ensure free circulation of heat.
- Do not use steam cleaners or pressure washers to clean the appliance. See for instructions.
- Do not allow oil or fat to build up on the appliance. Clean the appliance after each use.



- **The glass lid may snap shut towards the end of lowering due to the travel-lock action of the hinges. Make sure all fingers are clear of the appliance when closing the lid.**
- **Do not use harsh abrasive cleaners or sharp metal scrapers to clean the surface of the glass, since they can scratch the glass surface which may result in shattering of the glass.**
- **Remove any spillage from the glass lid before opening the lid.**
- **Do not shut the glass lid when the burners are lit or still warm.**



- Clean the appliance with warm water and household detergent and dry carefully with a soft cloth.
- Ensure that the gas supply is connected and turned on.
- Ensure that the appliance is connected to the 12V DC battery for the spark ignition.
- Ensure that the pan supports are positioned properly.
- Ignite the gas burners and let them burn to expel odours and vapours first.
- Ignite the burner and heat the grill for about 20 minutes to eliminate any residual factory lubricants that might impart unpleasant smells to the food being cooked. Smoke may occur during this procedure. Open any windows and turn on mechanical ventilators to help remove the smoke.
- Ignite the burner and heat the oven for about 30 minutes at 200°C to eliminate any residual factory lubricants that might impart unpleasant smells to cooked food. Smoke may occur during this procedure. Open any windows and turn on mechanical ventilators to help remove the smoke.

Dual Fuel only:

- Ensure the electricity is connected and switched on.
- Prime the hotplate by switching on the hotplate for a short period, without a pan, to harden and burn off the coating. Use a medium to high setting for 3-5 minutes. Allow adequate ventilation to disperse any smoke that occurs during this process. Allow the hotplate to cool.
- Season the hotplate by heating the hotplate for 30 seconds on a medium setting and then switching off. Pour a minimal amount of unsalted vegetable oil onto a clean dry cloth or paper towel and apply a thin coat of oil to the hotplate surface. Wipe off any excess oil, then heat the hotplate on a medium setting for 1 minute. Occasional seasoning will help to maintain the hotplate's appearance.

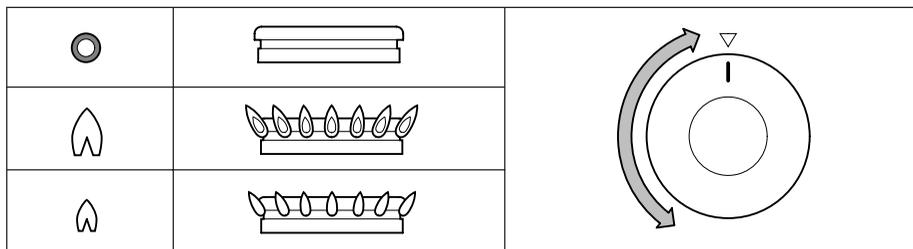
Only use LPG (Liquefied Petroleum Gas).



The appliance operates on propane or butane. Propane is preferred over butane, because butane provides poor performance at an ambient temperature below 10°C and cannot be used at an ambient temperature below 5°C.



Use of the burners



For the exact location of the control knobs, see:

Turning on:

- Push and turn the control knob.
- Turn the control knob anti-clockwise to the full rate position.
 - For automatic ignition models: The automatic ignition sparks and lights.
 - For non-ignition models: Hold a lit match or gas match to the burners.
- Keep the control knob pressed for about 10-15 seconds and then release it.
- Adjust the height of the flame.

If the burner accidentally extinguishes turn the control knob to the 0 position and wait at least 1 minute before re-igniting the burner.

If the burner has not lit within 15 seconds turn the control knob back to the 0 position and release it. Wait at least 1 minute and repeat the steps above to turn on the appliance.

Turning off:

- Turn the control knob clockwise to the 0 position to turn off the burner.

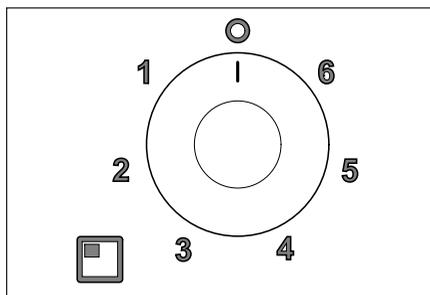


Always make sure the control knob is in the 0 position when you have finished using the gas burners.



Do not shut the glass lid when the burners are lit or still warm.

Use of the electric hotplate (if applicable)



For the exact location of the control knob, see:

Turning on:

- Rotate the control knob either clockwise or anti-clockwise to the required position (1-6).

For maximum efficiency, a correctly sized pan with a flat heavy gauge base should be used. The pan size should be the same or slightly larger than the hotplate (up to 1 1/2.5cm oversize).

Turning off:

- Turn the control knob to the 0 position to turn off the hotplate.



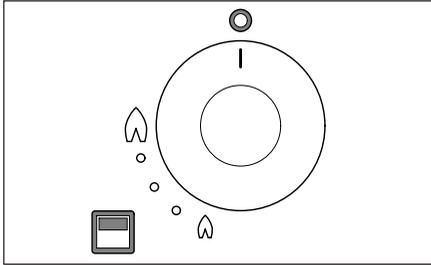
Always make sure the control knob is in the off position when you have finished using the hotplate.



Do not shut the glass lid when the hotplate is turned on or still warm.



Use of the grill



For the exact location of the control knob, see:

Turning on:

- Open the door and push the control knob.
- Continue pressing the control knob and turn it anti-clockwise to the full rate position.
 - For spark ignition models: Push the ignition button.
 - For non-ignition models: Hold a lit match or gas match to the burner.
- Keep the control knob pressed for about 10-15 seconds and then release it.
- Adjust the required heat setting.
- Depending on the food to be cooked, the correct grilling height can be achieved by inverting the pan trivet into either the high or low position.
- The grill pan supplied is multi-functional, for use in grill or oven and the handle design allows removal or insertion whilst the pan is in use. Always remove the handle when the pan is in use.

The grill door must remain open when lighting and using the grill.

If the burner accidentally extinguishes turn the control knob to the 0 position and release it. Wait at least 1 minute and repeat the steps above to turn on the appliance.

Although the grill heats up quickly, it is recommended that a few minutes preheat be allowed.

It is normal for the flames on this burner to develop yellow tips as the grill heats up.

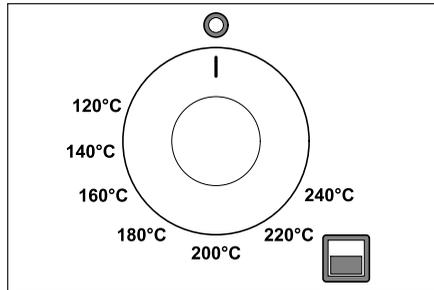
Turning off:

- Turn the control knob clockwise to the 0 position to turn off the burner.



Always make sure the control knob is in the 0 position when you have finished using the grill.

Use of the oven



For the exact location of the control knob, see:

Turning on:

- Open the door and push in the control knob.
- Continue pressing the knob and turn it anti-clockwise to the full rate position. (240°C/240°C, gas mark 7/9).
 - For spark ignition models: Push the ignition button.
 - For non-ignition models: Hold a lit match or gas match to the burner.
- Keep the control knob pressed for about 10-15 seconds and then release it.
- Adjust the required heat setting.
- Place the oven shelf in the required position and close the door.

Ignition must always be carried out with the oven door open.

If the burner accidentally extinguishes turn the control knob to the 0 position and wait at least 1 minute before re-igniting the burner.

If the burner was not lit within 15 seconds turn the control knob back to the 0 position and release it. Wait at least 1 minute and repeat the steps above to turn on the appliance.



Although the oven heats up quickly, a 10-minute preheat is recommended. The oven should reach full temperature in about 15-20 minutes.

Turning off:

- Turn the control knob clockwise to the 0 position to turn off the burner.



Always make sure the control knob is in the 0 position when you have finished using the oven.

Safe cooking

- Do not allow cooking vessels to overlap the edges of the appliance - use the correct sizes of pans and position them centrally over the burners.
- Ensure that there is at least a 10mm gap between the pans and the edges of the hob.
- Turn the pans so that the handles do not overhang the front of the appliance.
- Ensure that the flame of the gas burner heats the bottom of the pan, not the sides.
- The pans and trays supplied with this appliance are the maximum sizes. Do not use larger pans and trays. They may restrict good circulation of heat, which may increase cooking times.
- The oven shelf allows good circulation at the rear of the oven.
- A raised bar at the rear of the shelf prevents trays or dishes making contact with the back of the oven.
- To remove a shelf, pull it forward until it stops, raise at the front and remove.
- To place a shelf in the oven, lower it at the front and slide it backward until it stops.
- Do not leave the appliance unattended when in use.
- Do not use the appliance while the vehicle is moving.
- Turn the control knob back to the 0 position after cooking.
- Keep the appliance clean and prevent accumulation of grease and food scraps.

Never cover slots or holes in the appliance and never cover a shelf with materials such as aluminium foil. That restricts the airflow and may cause carbon monoxide poisoning.

The food shelves and trays in the appliance are hot during and after use. Allow all parts to cool before touching them, as this can cause serious injury. Always use oven gloves when removing the shelves and trays.

Temperature control

The temperature in the oven is controlled by a thermostatic gas tap and is variable over the range 130°C to 240°C.

The table overleaf provides a guide to the approximate temperatures at each of the shelf positions with respect to the gas mark setting. Good use can be made of the temperature variation between the shelf positions, as several dishes requiring different temperatures may be cooked at the same time. In this way maximum benefit can be obtained from the gas used to heat the oven.



Temperature zones

Gas Mark				Dish
1/4 - 1/2	90°C	110°C	130°C	Meringues
1	110°C	130°C	150°C	Stewed fruit
2	120°C	140°C	160°C	Rich fruit cake, rice pudding
3	130°C	150°C	170°C	Baked custard, shortbread finger
4	140°C	160°C	185°C	Victoria sponge
5	155°C	180°C	200°C	Whisked sponges, ginger nuts
6	170°C	190°C	215°C	Short crust pastry
7	185°C	210°C	230°C	Bread, scones, flaky pastry
8	200°C	220°C	245°C	Puff pastry
9	215°C	240°C	260°C	Quick browning



Care should be taken not to overload the oven, allow adequate spacing to ensure free circulation of heat.



When roasting with aluminium foil ensure the foil does not impair circulation of heat or block any oven flue outlet.

Maintenance and cleaning

Thetford recommends an annual inspection service by an approved service centre. Between annual servicing, clean the appliance regularly after use. Before any cleaning work is started, the appliance should have been left to cool and be disconnected from the gas and electrical supplies.

- Always remove any spills or contamination immediately after use with soap and hot water. Towel dry the surface with a soft cloth.
- Use a non-abrasive multi-purpose cream cleaner and a nylon scourer pad to clean more stubborn dirt or grease.
- Use a proprietary stainless steel cleaner or polish to remove superficial surface scratching.
- Do not use abrasive cleaners, metal scouring pads or hard brushes. They could damage the appliance.
- If you clean the burner rings, ensure that the holes are not clogged.
- Do not use harsh abrasive cleaners or sharp metal scrapers to clean the glass surface, since they can scratch the glass surface which may result in shattering of the glass.
- Do not leave wet cloths, cleaning pads, residues of food or cleaning products or other dirt to dry on the surface. It can cause pitting, marking or even rusting.
- Always clean in the direction of the brushed finish and not across the grain.
- Cleaning agents containing bleach should not be left in contact with stainless steel.
- Mineral content in water (such as iron or lime scale) can affect the appearance of the metal.
- Remove any spillage from the glass lid before opening the lid.
- The control knobs can be removed for cleaning. The knobs are easy to replace.



Refrigerator

Operation

The refrigerator is equipped to operate on three power modes:

- **Mains voltage (230V AC)**
- **Direct-current voltage (12V DC)**
- **Gas (liquid gas propane/butane)**

Select the desired power mode by the **energy selector switch** (battery igniter type models) or the **energy selector button** (MES, AES). Appliances with automatic energy selection (AES) are additionally provided with "automatic mode" function. Then the AES system automatically selects the best energy source for each particular situation.

The cooling unit is silent in operation.

When the appliance is first put into operation, there may be a mild odour which will disappear after a few hours.

The refrigerator will take several hours to reach its operating temperature in the cooling compartment. The freezer compartment should be cold about one hour after switching on the refrigerator.

Cleaning

Before starting up the refrigerator, it is recommended that you clean it inside and repeat this at regular intervals.

Use a soft cloth and lukewarm water with a mild detergent. Then wipe out the appliance with clean water and dry thoroughly.

To avoid material alterations, do not use soap or hard, abrasive or soda-based cleaning agents. Do not allow the door seal to come into contact with oil or grease.

Maintenance

- In compliance with the applicable regulations, please note that the gas unit and the connected ventilation ducts must be checked by authorised technical personnel after first use and after every other year for compliance with the European Standard EN 1949. A test certificate has to be issued. **It is the user's responsibility to arrange this test.**
- The gas burner must be inspected and cleaned as necessary at least once a year. When using liquefied petroleum gas (tank or refill cylinders) the maintenance interval is reduced to half-yearly or quarterly. Keep the evidence of maintenance work carried out on your refrigerator.
- Work on gas and electrical equipment shall be carried out by qualified personnel only. It is recommended that this is carried out by an authorised customer care department.

We recommend maintenance following an extended shutdown of the vehicle. Please contact our customer care.

Electrical operation

12V-voltage (on-board power supply)

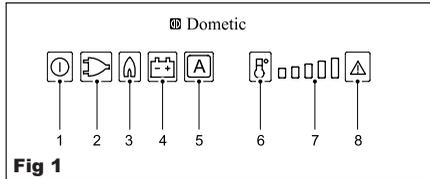
CAUTION: The refrigerator should only be used in 12V DC operation while the vehicle's engine is running, otherwise the on-board battery would be discharged within a few hours.

Mains power (230V)

CAUTION: This option should only be selected where the supply voltage of the connection for power supply corresponds to the value specified on the data plate. Any difference in values may result in damage to the appliance.



Automatic energy selection/ automatic ignition on AES:



- Fig 1**
- 1 = Power ON/OFF switch
 - 2 = Energy selector button 230V ~
 - 3 = Energy selector button GAS
 - 4 = Energy selector button 12V =
 - 5 = Selector button "AUTOMATIC"
 - 6 = Temperature level selection
 - 7 = Temperature level display
 - 8 = Indicator LED failure / Reset button GAS FAILURE

Switching ON/OFF

- Switch ON by pressing button (1), 2s
- Switch OFF by pressing button (1), > 2s

Manual operation

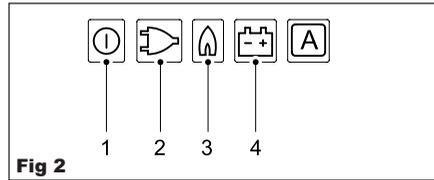
- Select energy source with buttons (2, 3, 4)
- Set temperature step by pressing button (6)

Automatic operation

- Change to "Automatic" with button (5)
- Automated energy selection (if available)
Sequence of priority: 1) Solar (12V -)
 2) 230V ~
 3) 12V -
 4) Liquid gas
- Set temperature step by pressing buttons (6).

AES appliances (manual + automatic energy selection)

Manual operation



To start the refrigerator, press button (1) for 2 seconds.

The refrigerator starts with the last selected type of energy.

230V operation:

Press button (2):



12V operation:

Press button (4):

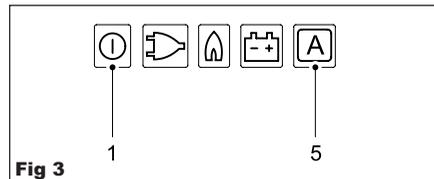


Gas operation:

Press button (3):



Automatic operation



To start the refrigerator, press button (1) for 2 seconds.

The refrigerator starts with the last selected type of energy.

Automatic operation:

Press button (5): **A**

Upon switching on, the electronics automatically selects one of the three possible energy types: **230V - 12V - liquid gas**. The control electronics automatically ensures that the refrigerator is supplied with the optimum source of energy in each respective case.



- Sequence of priority:
- 1) Solar (12V -)
 - 2) 230V ~
 - 3) 12V -
 - 4) Liquid gas

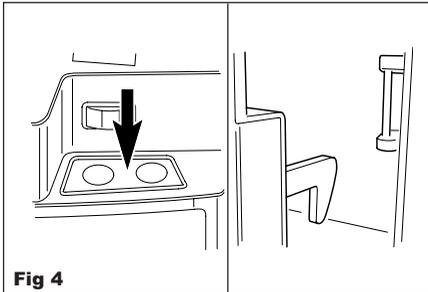
If sufficient mains voltage is available (more than 195 V), this power source is selected as prime option. If a solar system capable of powering the refrigerator is installed, the solar 12V supply takes priority.

The 12V operation is otherwise only effective while the engine is running.

According to the sequence of priority the electronics selects GAS as energy source only, if both of the electrical energy source are not available.

Manual operation is possible at any time.

Door locking



CAUTION: As a basic rule, shut and lock the refrigerator before you start your journey!

Open the door by pressing the locking button and pull open (Fig 4).

Shut the door again by pushing it to close. The snapping into the lock can be heard.

While the vehicle is parked, the locking hook may be fixed to facilitate opening of the door.

Fastening and releasing the door lock when parking the vehicle

If the vehicle is parked for a longer period of time, the locking hook may be clamped by means of a lockbar. The door may now be opened by just pulling it without need of pressing the locking button.

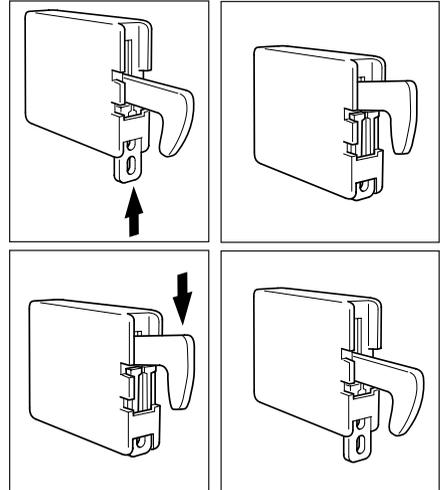


Fig 5



Refrigerator

Operation

The refrigerator is equipped to operate on three power modes:

- **Mains voltage (230V AC)**
- **Direct-current voltage (12V DC)**
- **Gas (liquid gas propane/butane)**

Select the desired power mode by the **energy selector switch** (battery igniter type models) or the **energy selector button** (MES, AES). Appliances with automatic energy selection (AES) are additionally provided with "automatic mode" function. Then the AES system automatically selects the best energy source for each particular situation.

The cooling unit is silent in operation.

When the appliance is first put into operation, there may be a mild odour which will disappear after a few hours.

The refrigerator will take several hours to reach its operating temperature in the cooling compartment. The freezer compartment should be cold about one hour after switching on the refrigerator.

Cleaning

Before starting up the refrigerator, it is recommended that you clean it inside and repeat this at regular intervals.

Use a soft cloth and lukewarm water with a mild detergent. Then wipe out the appliance with clean water and dry thoroughly.

To avoid material alterations, do not use soap or hard, abrasive or soda-based cleaning agents. Do not allow the door seal to come into contact with oil or grease.

Maintenance

- In compliance with the applicable regulations, please note that the gas unit and the connected ventilation ducts must be checked by authorised technical personnel after first use and after every other year for compliance with the European Standard EN 1949. A test certificate has to be issued. **It is the user's responsibility to arrange this test.**
- The gas burner must be inspected and cleaned as necessary at least once a year. When using liquefied petroleum gas (tank or refill cylinders) the maintenance interval is reduced to half-yearly or quarterly. Keep the evidence of maintenance work carried out on your refrigerator.
- Work on gas and electrical equipment shall be carried out by qualified personnel only. It is recommended that this is carried out by an authorised customer care department.

We recommend maintenance following an extended shutdown of the vehicle. Please contact our customer care.

Electrical operation

12V-voltage (on-board power supply)

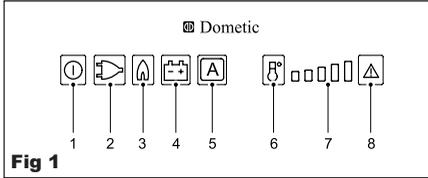
CAUTION: The refrigerator should only be used in 12V DC operation while the vehicle's engine is running, otherwise the on-board battery would be discharged within a few hours.

Mains power (230V)

CAUTION: This option should only be selected where the supply voltage of the connection for power supply corresponds to the value specified on the data plate. Any difference in values may result in damage to the appliance.



Automatic energy selection/ automatic ignition on AES:



- 1 = Power ON/OFF switch
- 2 = Energy selector button 230V ~
- 3 = Energy selector button GAS
- 4 = Energy selector button 12V =
- 5 = Selector button "AUTOMATIC"
- 6 = Temperature level selection
- 7 = Temperature level display
- 8 = Indicator LED failure / Reset button GAS FAILURE

Switching ON/OFF

- Switch ON by pressing button (1), 2s
- Switch OFF by pressing button (1), > 2s

Manual operation

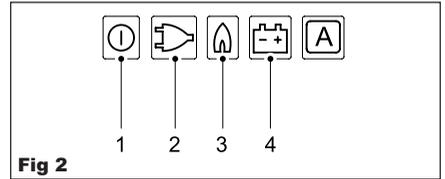
- Select energy source with buttons (2, 3, 4)
- Set temperature step by pressing button (6)

Automatic operation

- Change to "Automatic" with button (5)
- Automated energy selection (if available)
Sequence of priority: 1) Solar (12V -)
 2) 230V ~
 3) 12V -
 4) Liquid gas
- Set temperature step by pressing buttons (6).

AES appliances (manual + automatic energy selection)

Manual operation



To start the refrigerator, press button (1) for 2 seconds.

The refrigerator starts with the last selected type of energy.

230V operator:

Press button (2):



12V operation:

Press button (4):

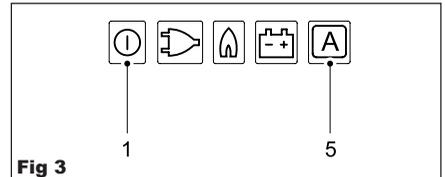


Gas operation:

Press button (3):



Automatic operation



To start the refrigerator, press button (1) for 2 seconds.

The refrigerator starts with the last selected type of energy.

Automatic operation:

Press button (5): **A**

Upon switching on, the electronics automatically selects one of the three possible energy types: **230V - 12V - liquid gas**. The control electronics automatically ensures that the refrigerator is supplied with the optimum source of energy in each respective case.



- Sequence of priority:
- 1) Solar (12V -)
 - 2) 230V ~
 - 3) 12V -
 - 4) Liquid gas

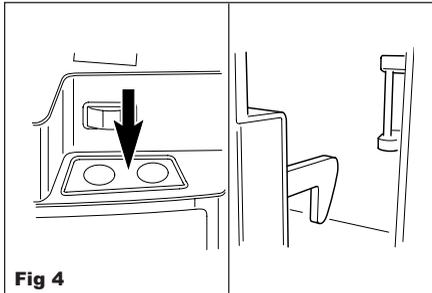
If sufficient mains voltage is available (more than 195 V), this power source is selected as prime option. If a solar system capable of powering the refrigerator is installed, the solar 12V supply takes priority.

The 12V operation is otherwise only effective while the engine is running.

According to the sequence of priority the electronics selects GAS as energy source only, if both of the electrical energy source are not available.

Manual operation is possible at any time.

Door locking



CAUTION: As a basic rule, shut and lock the refrigerator before you start your journey!

Open the door by pressing the locking button and pull open (Fig 4).

Shut the door again by pushing it to close. The snapping into the lock can be heard.

While the vehicle is parked, the locking hook may be fixed to facilitate opening of the door.

Fastening and releasing the door lock when parking the vehicle

If the vehicle is parked for a longer period of time, the locking hook may be clamped by means of a lockbar. The door may now be opened by just pulling it without need of pressing the locking button.

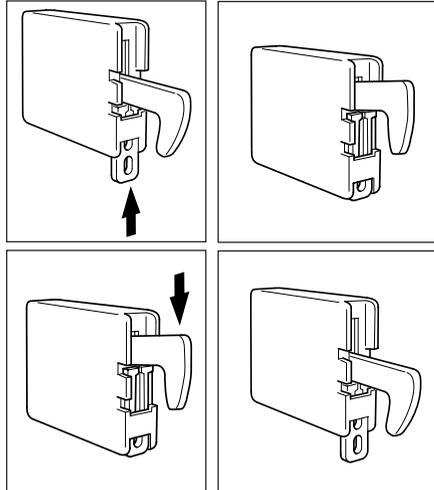


Fig 5



ALDE HEATING

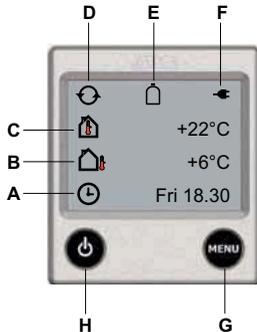
Alde 3020 Control Panel



Starting the boiler

- Press the On/Off button and the start-up display is displayed. The boiler starts with the last selected setting.

The control panel in standby mode



- A. Clock**
The clock shows day and time.
- B. Outdoor temperature**
The outdoor temperature is displayed if a sensor probe is mounted.
- C. Indoor temperature**
The indoor temperature is displayed automatically.
- D. Circulation pump**
This symbol is displayed when the heating pump is requested.
- E. LPG bottle full/empty**
This symbol is displayed when the sensor on the cylinder changeover is connected and activated.
- F. 230 volts**
This symbol is displayed when 230V is connected to the boiler.

G. MENU button

Button for setting menu.

H. On/Off button

Shut down / turn on the boiler.

From standby mode to setting menu

When on standby, the indoor temperature is displayed and the outdoor temperature is displayed if an outdoor temperature sensor has been connected. The background lights up when you press the screen or the MENU button. Start the setting menu by pressing the MENU button. The background lights up and those functions which can be set are displayed. The settings are automatically saved after 10 seconds. The control panel reverts to standby automatically after 30 seconds if no buttons are pressed (or if the MENU button in the setting menu is pressed).



Control panel in standby



Control panel in setting



Set the required temperature

The temperature can be set from +5°C to +30°C in steps of 0.5°C. Warm water is always available (50°C) when the boiler is on and running on LPG or electricity. During summer, when only warm water is required, adjust the temperature setting to below the surrounding temperature so that the central heating pump does not start.



1. The temperature displayed is the temperature which is set at present (in this case 22.0°C).
2. Raise the temperature by pressing the + button. Lower the temperature by pressing the - button.
3. The settings are ready and the central heating pump will work at the set temperature.

Extra warm water

If you need more warm water, you can raise the water temperature temporarily from 50°C to 65°C. After 30 minutes, the boiler reverts to normal operation. When you have selected more warm water the circulation pump stops.



1. Increase the quantity of warm water by pressing the + button. When activated the plus symbol changes colour to green.
2. The settings are ready.

If you wish to revert to the basic warm water settings before 30 minutes have expired.



1. Reset the warm water by pressing the - button.
2. The settings are ready.

Heating with electricity

Do as follows to activate heating with electricity. The greater the power, the better the heating performance. In choosing between electricity and gas, electricity is given priority.



1. Start and step between the various power steps (Off, 1kW, 2kW or 3kW) with the + button or - button. The set value is displayed on the screen. When activated the plus symbol changes colour to green. (Certain boilers are equipped with max. 2kW).
2. The settings are ready and the boiler is working at set temperature.
3. In order to switch off gas operation, press Off.



Heating with gas

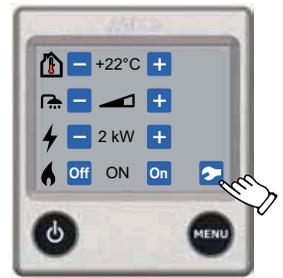
Do as follows to activate heating with gas. If both electricity and gas are selected, electricity is given priority.



Unlocking the tool menu

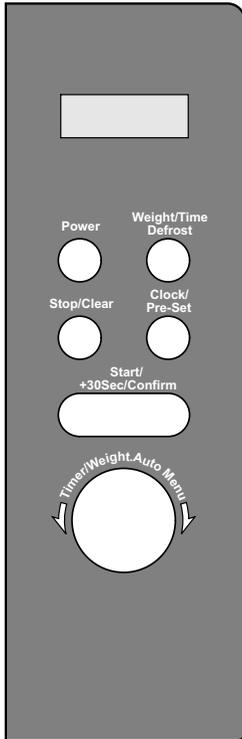
It is possible to go from the setting menu to the tool menu. Under the tool menu you can access the other functions of the control panel.

1. The control panel in setting menu. Press the unlock symbol.
2. The control panel in unlocking menu. Press on open padlock, then OK or MENU to unlock the tools menu. When activated the symbol changes colour to green.
3. The control panel in setting menu with unlocked tool menu. In order to get to the tool menu, press the symbol.





MICROWAVE (When installed)



MENU ACTION SCREEN Cooking time, power, auto and the clock time are displayed.

POWER Press to select the power level for microwave cooking.

WEIGHT/TIME DEFROST Press this button to input weight for defrosting.

CLOCK/PRE-SET Press this button to input weight for defrosting.

STOP/CLEAR Press to stop the cooking process.

TIMER/WEIGHT . AUTO MENU Rotate to select the cooking time and the auto menus.

START/+30SEC/CONFIRM Press this button to start the cooking process and confirm when programming.

DOOR OPEN Pull the handle to open the door.

Microwave cooking

- 1 Press the "POWER" button once and "P100" will display and flash.
- 2 Turn the "TIMER/WEIGHT" to select the microwave power. "P100", "P90", "P80", "P70", "P60", "P50", "P40", "P30", "P20", "P10" and "P00" will display in order.
- 3 Press "START/+30 SEC" to confirm.
- 4 Turn the "TIMER/WEIGHT" dial to adjust the cooking time. (The time setting should be between 0:05-95:00).
- 5 Press "START/+30 SEC" to start the cooking process.

Press power button	Cooking power
P100	100%
P90	90%
P80	80%
P70	70%
P60	60%
P50	50%
P40	40%
P30	30%
P20	20%
P10	10%
P00	0%

To stop the cooking process at any time press the "STOP/CLEAR" button.

For further appliance information please refer to microwave user manual.



Battery Charger

The battery charger for the caravan battery will automatically switch on when the caravan is connected to a mains supply. The battery charger will also provide a 12V supply to the caravan when a battery is not connected. Please note that the battery charger fitted is designed to keep your battery charged and is not designed for charging up a flat battery.

Smoke Alarm

Operation

The smoke alarm is operating once a fresh battery is installed and testing is complete. When products of combustion are sensed, the unit sounds a loud 85db pulsating alarm until the air is cleared.

Hush Control - The "HUSH" feature has the capability of temporarily desensitising the alarm circuit for approximately 8 minutes. This feature is to be used only when a known alarm condition, such as smoke from cooking activates the alarm. If the smoke is not too dense, the alarm will silence immediately and the Red LED will flash once every 10 seconds for approximately 8 minutes. This indicates that the alarm is in a temporarily desensitised condition. The smoke alarm will automatically reset after approximately 8 minutes and sound the alarm if particles of combustion are still present. The "HUSH" feature can be used repeatedly until the air has been cleared of the condition causing the alarm.

Note: Dense smoke will override the hush control feature and sound a continuous alarm.

CAUTION: Before using the alarm hush feature, identify the source of the smoke and be certain a safe condition exists.

Flashing LED Light - This smoke alarm is equipped with a flashing red indicator light. The light is located under the test button and will flash every 40 seconds to indicate that the smoke alarm is receiving power.

Testing - Test by pushing the test button on the cover and holding it down for a minimum of 5 seconds. This will sound the alarm if the electronic circuitry, horn and battery are working. If no alarm sounds, the unit has defective batteries or other failure. **DO NOT** use an open flame to test your alarm, you could damage the alarm or ignite combustible materials and start a structure fire.



TEST THE ALARM WEEKLY TO ENSURE PROPER OPERATION.

Erratic or low sound coming from your alarm may indicate a defective alarm and it should be returned for service.

Note: Weekly testing is required.

Nuisance Alarms

Smoke alarms are designed to minimise nuisance alarms. Cigarette smoke will not normally set off the alarm, unless the smoke is blown directly into the alarm. Combustion particles from cooking may set off the alarm if the alarm is located close to the cooking area. Large quantities of combustible particles are generated from spills or when boiling. Using the fan on a range hood which vents to the outside (non-recirculating type) will also help remove these combustible products from the kitchen. If the alarm does sound, check for fires first. If a fire is discovered, get out and call the fire department.

Maintenance

Battery Replacement

Note: Replacement batteries are available where you purchased your alarm.

The smoke alarm is powered by a 9V battery. A fresh battery should last for one year under normal operating conditions. This alarm has a low battery monitor circuit which will cause the alarm to "chirp" approximately every 30-40 seconds for a minimum of seven days when the battery gets low. Replace the battery when this condition occurs.

Note: Use only the following 9 volt batteries for smoke alarm battery replacement:

Alkaline Type: Energizer 522; Duracell MN1604, MX 1604; Gold Peak 1604A.

Note: Weekly testing is required.

WARNING: Use only the batteries specified. Use of different batteries may have a detrimental effect on the smoke alarm.

Cleaning your alarm

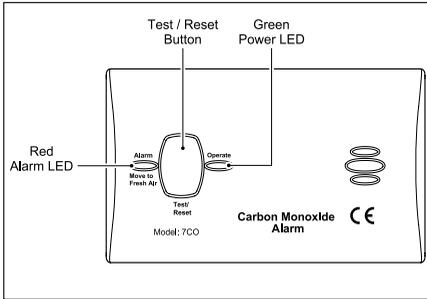
Your alarm should be cleaned at least once a year.

To clean your alarm, remove it from the mounting bracket. You can clean the interior of your alarm (sensing chamber) by using compressed air or a vacuum cleaner hose and blowing or vacuuming through the openings around the perimeter of the alarm. The outside of the alarm can be wiped with a damp cloth.

After cleaning, reinstall your alarm and test it by using the test button. If cleaning does not restore the alarm to normal operation the alarm should be replaced.



CARBON MONOXIDE ALARM



Switching on your CO alarm

Note: Your CO alarm must be installed by a competent person using the following guidance:

- Remove the batteries from the pack and insert them into the battery compartment. Make sure that you fit the batteries correctly to the polarity markings (+ or -) shown within the battery compartment. If correctly installed the alarm will give a short beep.
- To test the alarm, press the test button. The alarm will beep once followed by 4 loud pulses, then a brief pause and then 4 more pulses, ending with a single beep.
- Check that the green LED flashes at 30 second intervals to show that the alarm has power. This is easiest to see in a dark area, or with lights switched off.

Recognising alarm signals and warnings

Feature	What this means	Required Action
Green LED flashes every 30 seconds	Normal operation	None
The alarm chirps every 60 seconds and the red LED flashes	Low batteries	Replace batteries as soon as possible
Alarm chirps twice every 30 seconds and the red LED flashes twice	End of life of the alarm	Replace the alarm
Alarm chirps every 30 seconds and red LED flashes every 30 seconds	Fault	Replace the alarm
Red LED on and constant tone	Malfunction	Replace the alarm
Loud continuous alarm with the red LED	Dangerous levels of CO have been detected	Follow emergency procedures.

Using your alarm

Testing

Test your alarm each week by pressing the test button. The alarm will beep once followed by 4 loud pulses, then a brief pause and then 4 more pulses, ending with a single beep. While in full alarm the red LED will flash for 10 seconds.

This confirms that the alarm is powered up and working.

Re-setting the alarm

If the alarm sounds, the test/reset button will silence the alarm unless it is still detecting dangerous levels of CO. The green light will then flash every 30 seconds to indicate that the alarm has power.

Replacement of batteries

Under normal operating conditions, the batteries will last a minimum of one year. These batteries can be purchased from your local retailer.



End-of-life - This alarm will chirp every 30 seconds with a red LED flash after at least 10 years operation to let you know it has reached its end of life. A replacement needs to be purchased.

Carbon Monoxide Alarm Procedure

What to do if your alarm sounds

If alarm sounds (4 loud audible pulses followed by a pause for 5 seconds):

- Immediately move to fresh air - outdoors or by an open door/window. Do a head count to check that all persons are accounted for. Do not re-enter the motorhome nor move away from the open door/window until the emergency services responders have arrived, the motorhome has been aired out and your alarm remains in its normal condition.
- Call Gas Emergency Services: 0800 111 999 or your local Gas Safe Registered Engineer.

Never restart the source of the CO problem until it has been corrected. Never ignore the sound of the alarm! If the alarm is sounding, pressing the test/reset button will terminate the alarm. If the CO condition that caused the alert in the first places continues, the alarm will reactivate. If the unit alarms again within six minutes, it is sensing high levels of CO which can quickly become a dangerous situation.

WARNING: Activation of the alarm indicates the presence of Carbon Monoxide (CO) which can kill you.

Maintenance of your alarm

To keep your alarm in good working order:

- Test every week
- Vacuum regularly to remove dust
- Keep away from solvents or detergents
- Avoid spraying air-freshener, hair-spray near the alarm
- Do not paint the alarm. If decorating or using adhesives close to the alarm, remove it temporarily.

The following substances can affect the sensor and cause false alarms.

Methane, Propane, Iso-butane, Iso-propanol, Ethylene, Benzene, Toluene, Ethyl acetate, Hydrogen Sulphide, Hydrogen, Sulphur Dioxide, alcohol based products, paints, thinners, solvents, adhesives, hair-sprays, aftershaves or perfumes and some cleaning agents.

WARNING: This Carbon Monoxide alarm is not a smoke alarm. It will not sense smoke, fire or any poisonous gas other than carbon monoxide.



ROOFLIGHTS

Your motorhome is fitted with at least one type of the following roof lights:

The Heki 2

To Open To The Tilted Position:

- (i) Press the knob in the toggle catches on either side of the rooflight and turn through approx. 90°.
- (ii) Grasp the metal bar in the middle, snap it out of its holder, swivel down and press the rooflight upwards. (The rooflight is held by the two gas springs after approx. 150mm).
- (iii) Swivel the metal bar towards the rooflight and snap into its holder.
- (iv) To close the rooflight, proceed with steps (i to iii) in reverse order.

To Open In The Intermediate Position:

- (i) Open the toggle catches on either side of the rooflight.
- (ii) Grasp the metal bar in the middle; snap it out of its holder, swivel down and press the rooflight outwards. Rooflight is opened automatically after approx. 150mm by the two gas springs).
- (iii) Open both fasteners and swivel the metal strap towards the intermediate position and pull the rooflight down until the metal strap is stopped by the fasteners.
- (iv) To close, proceed with steps (i to iii) in reverse order.

To Open In The Ventilation Position:

- (i) Open the toggle catches on either side of the rooflight.
- (ii) Using both hands on the two toggle catches, press the rooflight up about 2cm and fasten the toggle catches in the corresponding setting.
- (iii) To close, proceed with steps (i-ii) in reverse order.

Closing The Blinds:

- (i) Take hold of the end rod (without rocker) in the recessed grip and engage in the opposite end rod (with rocker).

- (ii) Select the required position (blackout/ flyscreen) by moving both joined end rods together.

CAUTION: In extremely bright sunshine, the blackout blind must only be closed two-thirds, and the rooflight must be set in the continuous airing position.

Opening The Blinds:

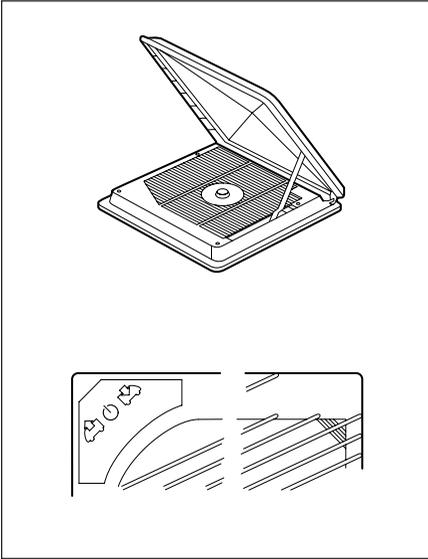
- (i) Move blind (end rod with rocker) right to the outside.
- (ii) Hold the recessed grip with one hand; with the other hand, press the rocker and move the blind back (do not let it recoil).

CAUTIONS:

- Do not stand on the acrylic rooflight.
- Close HEKI 2 completely before moving off.
- Do not leave your Motorhome when HEKI 2 is open.
- Please consult your supplying dealer if you have any problems or defects.
- Remove any snow/ice or dirt before opening the roof.
- Do not open when it rains or when there is a strong wind.



The Omnivent (12v) Rooflight



The Omnivent is a double-glazed roof light constructed from a synthetic ultra-violet screened material. Its side-operating mechanism allows a completely free central opening with built-in fixed ventilation when closed. It operates as an extractor fan and air intake fan.

Please note: Do not change the direction of the fan unless it has been switched off 'O' position and the blades have stopped rotating.

Door Flyscreen

The exterior door flyscreen can be opened or closed from both inside and outside of the Motorhome and does not restrict door openings.

When opening or closing the door flyscreen use the finger grip provided.



Windows

Your new Motorhome will be fitted with Polyplastic opening windows.

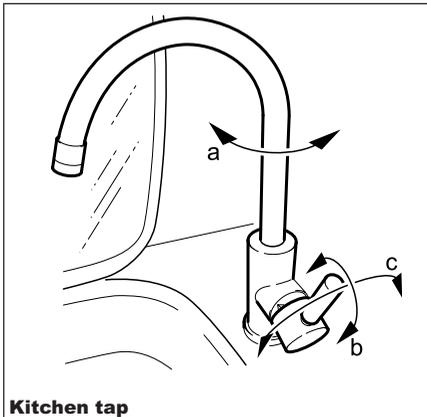
Polyplastic Window Opening

- (i) In order to open the Polyplastic window it is only necessary to move the catch upwards and release the catch from the backing plate.
- (ii) The Polyplastic window should remain in the open position once opened, however if it does not then tighten the friction control on the window stays to increase the holding force.
- (iii) The Polyplastic window is also fitted with a night ventilation position where the catch is set to the centre position on the backing plate; in this position it may be possible for rain to enter the motorhome in adverse conditions.

TAPS

Kitchen tap operation

Swivel the tap spout (a) to the desired position over the sink, lift the control lever (b) to activate the pump and allow water to flow simultaneously. To adjust the temperature swivel the lever (c) to the left or right as shown.



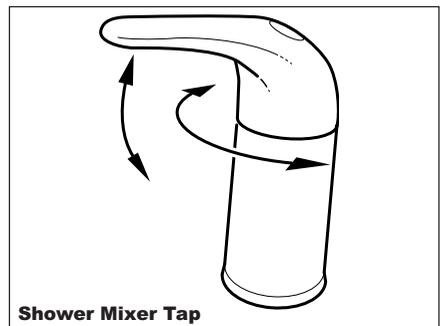
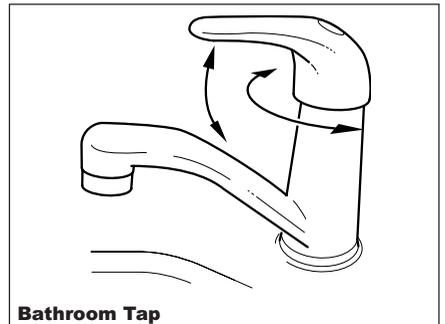
Bathroom and shower tap operation

The bathroom and shower taps are operated by lifting the lever and turning the lever right for cold and left for hot water. In order for the taps to work, the pump switch on the control panel needs to be in the ON position. For motorhomes with fixed water tanks the taps need to be in the TAPS position.

WARNING: The water temperature could be very high so do not lift the lever with the tap turned to the full left position.

Cleaning

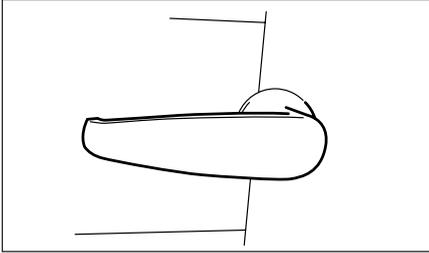
It is recommended that a non-abrasive damp cloth is used to clean the taps.





INTERNAL DOORS

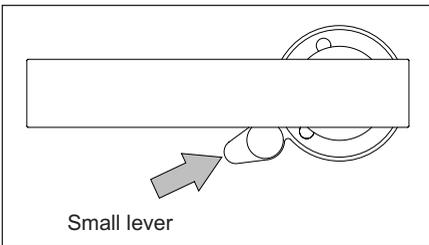
Toilet / Washroom Doors



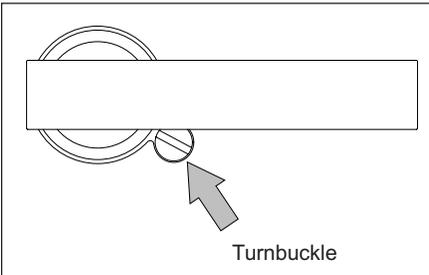
Toilet / washroom doors are fitted with a lever lock, which is operated by pushing the lever down. The level is spring-loaded and will return to the closed position upon release. It is recommend that the lever is always used when the closing the door.

The door can be locked from the inside by pushing the small lever downwards. To unlock just push the small lever up. The door can be unlocked from the outside by using a flat head screwdriver on the turnbuckle.

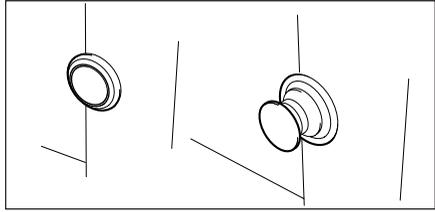
Inside the bathroom



Outside the bathroom



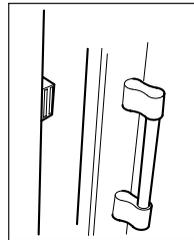
Other Internal Doors



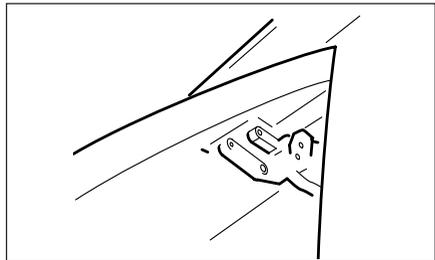
Other internal doors such as the wardrobe and table storage locker are fitted with a 2-position button lock. Push the button to lock the door and the button should remain flush with the door. Push the button again to release and the button should then protrude from the door surface.

Magnetic Catches

Magnetic catches work on contact with the metal plate on the rear of the door. Simply close the door until the magnet engages and holds the metal plate. Pulling the door towards you with a moderate force will be sufficient to disengage the magnetic catch and open the door.



Locker Door Catches (Paddle Latch)



Sprung Hinges

Overhead lockers will use sprung hinges. These are suitably strong enough when closed to securely retain the door and prevent it from opening in transit. Pulling the handle towards you with moderate force is sufficient to open the locker door and hold it in the open position.



THETFORD CASSETTE C260 TOILET

Introduction

The Thetford Cassette Toilet is a high quality product. The toilet forms an integral part of your caravan bathroom, thanks to its functional design which combines modern styling and ease of use. The C-260 Cassette Toilet is manufactured from high quality synthetic materials which makes it a durable, user and maintenance friendly toilet.

The toilet is made up of two parts: a permanently fixed part and a Waste Holding Tank that is accessible from the outside. The removable Waste Holding Tank is located under the toilet bowl and can be removed via a door on the outside of the caravan. The Thetford Cassette Toilet is the solution to the sanitary problem in your caravan!

The operating instructions cover Thetford Cassette Toilet models C-260S, C-260CS (models connected to the vehicle's central water tank) and C-260CWE (model with its own flush-water tank). There are differences in the use of these models. Please ensure that you follow the instructions that apply to your toilet model.

PARTS

- a) Removable Seat and Lid
- b) Swivelling Toilet Bowl
- c) Blade Handle
- d) Flush Button
- e) Waste Holding Tank Level Indicator
- f) Water Filling Door (only if toilet has own flush-water tank)
- g) Rotating Emptying Spout
- h) Automatic Pressure Release Vent
- i) Sliding Cover
- j) Removable Mechanism
- k) Vent Plunger
- l) Pull-out Handle
- m) Wheels
- n) Blade Opener
- o) Access Door to Waste Holding Tank

Optional Features

- p) Electric Blade
- q) Automatic Ventilator
- r) Waste Pump-Out System
- s) Waste Holding Tank Multi-Level Indicator
- t) Flush-Water Tank Level Indicator (only if toilet has its own flush-water tank)

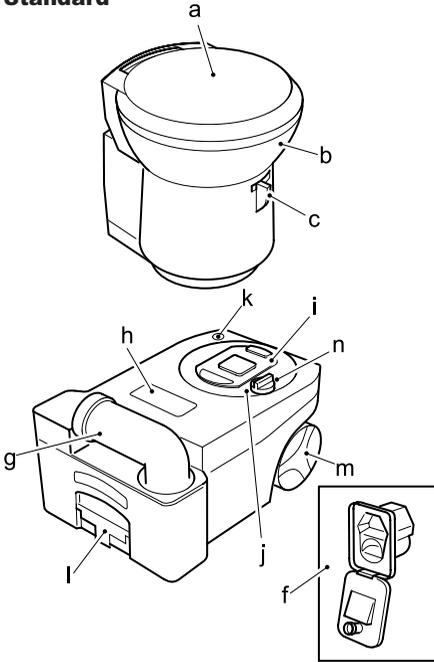
Note: Optional features can be bought from Thetford dealerships.

Preparing for use (standard)

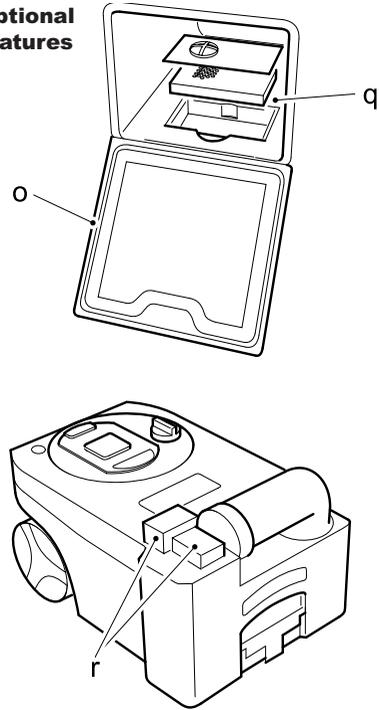
1. Open the access door on the outside of your caravan.
 2. Remove the Waste Holding Tank by pulling the safety catch (which holds the tank in place) upwards.
 3. Pull the Waste Holding Tank outward to the stop. Tip it slightly and take the tank fully out.
 4. Place the tank upright and turn the rotating emptying spout upwards. The emptying spout ensures that the tank can be easily and hygienically emptied.
 5. Remove the cap, with the measuring cup inside, from the emptying spout and pour the correct dosage of Thetford toilet fluid (see product label) into the holding tank. This avoids unpleasant smells and keeps the inside of the tank clean. Next add approximately 2 litres of water - enough to ensure that the bottom of the Waste Holding Tank is covered. For more information on Thetford toilet fluids, see last page of this manual. Screw the cap back onto the emptying spout and turn back to its original position.
- Note:** The Emptying Spout Measuring Cap is supplied in the same packaging as this manual.
- CAUTION:** Never add toilet fluid directly via the blade or the toilet bowl as this could damage the lip seal of the Waste Holding Tank. Always pour the fluids via the emptying spout.
6. Slide the Waste Holding Tank back into its original position via the access door. Make sure that it is secured with the



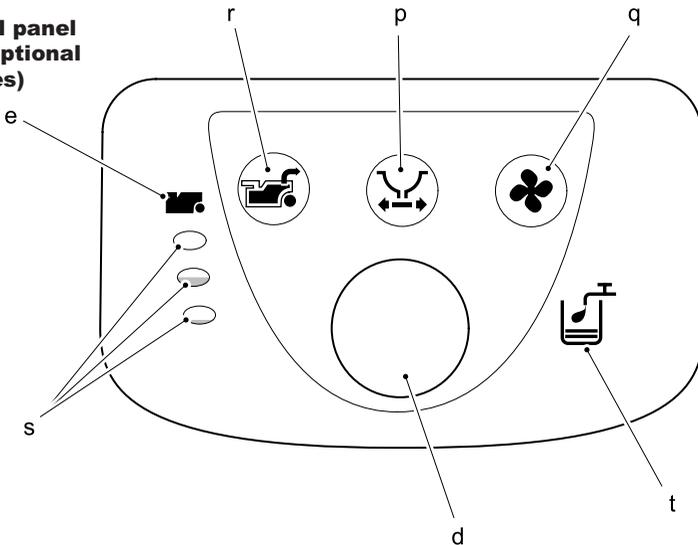
Standard



Optional features



Control panel (with optional features)





safety catch. Close the access door and lock it. Your Thetford toilet is now ready to use.

CAUTION: Never use force if you cannot get the tank back into place easily. This may cause serious damage. If blockage occurs, always check if the blade handle is in the correct (closed) position.

7. For toilets with own Flush-Water Tank: Open the water filling door and fill the flush-water tank with the correct dosage of Aqua Rinse. This Thetford toilet fluid keeps the flush water fresh and improves the flushing. Next, fill up the flush-water tank with clean water (approximately 8 litres) using a ferry can or hose. Your toilet is now ready to use.

Preparing for use with Optional Features

8. Automatic Ventilator: Open the access door on the outside of your caravan and remove the Waste Holding Tank (as described above).
9. Remove the filter housing cover and if no filter is present, place a new filter into the filter housing. Peel off the sticker lids on the filter. Place back the cover of the filter housing.

Using the toilet (standard)

10. Turn the bowl to the desired position with the lid closed and using both hands.
11. To activate the control panel, press the flush-button once. The control panel display will stay activated for approximately 5 minutes. Run some water into the bowl by pressing the flush button again briefly.
12. The toilet may be used with the blade open or closed. To open the blade, slide the blade handle under the toilet bowl sideways. After use, open the blade (if still closed) and flush the toilet by pressing the flush button for several seconds (if necessary re-activate the control panel). Close the blade after use.

CAUTION: If your toilet has its own flush-water tank, please make sure that you do not travel with a flush-water tank that is

too full. Do not travel with water in the toilet bowl. Failure to adhere to this notice may result in water damage to your caravan.

Using the toilet with Optional Features

13. Electric Blade: Push the electric blade button on the control display to electrically open or close the blade. In the case of failure, you can manually open or close the blade by sliding the small handle under the toilet bowl sideways.
14. Automatic Ventilator: The ventilator automatically starts when the control panel is activated (by pressing the flush button) and will automatically shut off after approximately 5 minutes. The Automatic Ventilator Indicator will flash until automatic shut-off occurs. If you want to stop the ventilator, press the Automatic Ventilator button. If you want to re-start the ventilator, press the button again (the LED will start flashing again).
15. Flush Water Tank Level Indicator (only for toilets with own flush-water tank): When the Flush Water Tank Level Indicator lights up, refill the flush-water tank, as only about 1.5 litres of water is left in the tank, which is sufficient for approximately 2 flushes.

Emptying

The Waste Holding Tank has a capacity of 18 litres and requires emptying when the red light (LED) on the toilet control display lights up, when the Waste Holding Tank only has capacity for approximately 2 more litres, which is no more than two to three further uses.

Make sure that the blade is closed. Open the access door located outside the vehicle, pull the safety catch upwards and remove the Waste Holding Tank.

16. Place the Waste Holding Tank in an upright position (Pull-Out Handle at the top, Wheels at the bottom). Slide the handle sideways - to the front of the tank - until it snaps out of its locked position.
17. Pull the handle up and wheel the Waste Holding Tank to an authorised waste disposal point.



18. Push the handle back into its locked position. Turn the emptying spout upwards and remove the cap from the spout. Hold the Waste Holding Tank in such a way that during emptying you can operate the vent plunger with your thumb. To empty the tank without splashing, depress the vent plunger while emptying the tank. After emptying, rinse the tank and blade thoroughly with water.

CAUTION: Do not seriously shake the tank or use high pressure water cleaners. This may cause damage to the tank's interior.

Note: The vent plunger should only be depressed once the emptying spout is pointing downwards. Prepare the toilet for re-use if required. Slide the Waste Holding Tank into the toilet and close the access door.

Emptying with Optional Features

19. Waste Holding Tank Multi-Level Indicator: The lower lamp indicates that the Waste Holding Tank is almost empty; the middle lamp indicates that it is more than half full; when the upper lamp lights up, the tank needs emptying as it can only take 2 - 3 further uses.

Note: The Waste Holding Tank Level Indicator will flash when the holding tank is not present. In this case the toilet will not flush.

20. Waste Pump-Out System: When activating the control panel this feature automatically lights up. When the Waste Holding Tank Level Indicator illuminates, press the Waste Pump-Out button to pump out the waste from the holding tank into the vehicle's waste tank. The button will flash while the waste is being pumped and will stop automatically (after approximately 5 minutes) when all waste has been transferred. If the vehicle's waste tank is full, the Waste Pump-Out light will flash rapidly and no pump-out will be possible until the central tank is emptied. (Check the level of the vehicle's waste tank on the vehicle's central console). After the Waste Holding Tank has been emptied, there will be

approximately 1.5 litres of waste left in the tank. This is normal. Add 2 litres of water and a correct dosage of Thetford toilet fluids to the Waste Holding Tank.

CAUTION: It is vital that the correct amount of toilet fluid is added to ensure the proper breakdown of the waste in the holding tank. Only use the system when the tank is full. Using the system too often on an empty tank can cause damage to the pump, which could cause the system to fail.

Cleaning and Maintenance

The toilet should be cleaned and maintained regularly, depending on the amount of use. To clean Thetford toilets, we advise using water and Thetford Bathroom Cleaner.

CAUTION: Never use bleach, vinegar or other powerful household cleaners that contain these substances. These may cause permanent damage to the seals and other toilet components.

Toilet Bowl

- Squirt Thetford Bathroom Cleaner into the toilet bowl.
- Flush the toilet bowl with water and wipe down the rest of the toilet with a damp cloth.
- Clean seat and lid The seat and lid can easily be removed: Lift the seat and lid assembly and pull the round pins (inside the assembly) outwards from the pin holes. After cleaning, replace the seat and lid by positioning the round pins in front of the pin holes and push the lid and seat downwards.
- To keep your flush water fresh and to prevent deposits from forming in your toilet bowl, add a correct dosage of Aqua Rinse in your flush water tank, if present, on your toilet.

Tip! For a really shining toilet, dry with a soft dry cloth after cleaning.



Waste Holding Tank

To keep your Waste Holding Tank fresh and clean, Thetford has developed a number of different toilet fluids. Thetford toilet fluids suppress smells, reduce formation of gas, promote breakdown of toilet waste and increase the life span of a mobile toilet. We advise a thorough cleaning of the Waste Holding Tank once each season. Next to using Thetford's Cassette Tank Cleaner, the powerful cleaning agent for the periodical cleaning of the Waste Holding Tank of your toilet, we suggest the following:-

- Remove the removable mechanism from the Waste Holding Tank by turning it anti-clockwise and rinse it under a tap.
- Remove the cover plate from the Automatic Pressure Release Vent by prising it up using a small screwdriver. Use one hand to push the Automatic Pressure Release Vent open while holding the float of the Automatic Pressure Release Vent on the inside of the tank with the other hand. Push the float upwards, turn it 180 degrees and remove it from below. Remove the rubber seal underneath the float. Rinse the float and rubber seal under a tap. Replace the rubber seal and float for the Automatic Pressure Release Vent using the same method in reverse.

The rubber seals in the toilet (the lip seal, the mechanism seal, the automatic pressure release vent seal and the cap seal) should be regularly cleaned with water and treated with Thetford High Grade Seal Lubricant. This will ensure that the seals remain flexible and in good condition. If the toilet is not to be used for any length of time, it is important to treat the seals with Thetford High Grade Seal Lubricant after cleaning.

CAUTION: Never use Vaseline or any vegetable oil except olive oil. These may cause leakage or malfunction. The lip seal is a part of the toilet that is subject to wear. Depending upon the extent and manner of use, the seals will become less effective and will need replacing periodically.

Cleaning and Maintenance for Optional Features

- Automatic Ventilation: The filter of the Automatic Ventilation needs to be renewed periodically. After approximately 4 full weeks of use, the filter loses its absorption power.
- Pump-Out Waste System: To ensure optimal functionality of the Pump-Out Waste System, periodical maintenance of the tube and pump is recommended. After emptying the Waste Holding Tank completely, fill it with clean water and empty it again. This will clean the pump and the hose. Do this once every 3 weeks when on holiday. This should ensure proper operation of the system.

Winter operation

You can use your Thetford Cassette Toilet as normal in cold weather as long as the toilet is situated in a heated location. If there is a risk of freezing we advise that the toilet is drained by following the instructions under 'Storage'. For environmental reasons the use of antifreeze, such as that used in car radiators, is not recommended.



Storage

It is important that you follow the instructions below if you do not expect to use your Thetford toilet for a long (winter) period.

- Activate the Control Panel by pressing the flush button. Open the blade and press the flush button until water stops flowing into the bowl. Close the blade. Open the access door on the outside of your caravan and empty the Waste Holding Tank at an authorised waste dump. Follow the instructions for cleaning and maintenance. To allow the Waste Holding Tank to dry, do not place the cap back on the emptying spout of the tank.
21. If the toilet has its own flush-water tank, place a sufficiently large bowl under the drain tube to catch the remaining water from the flush-water tank and remove the drain plug. When no more water exits, put the drain plug on the drain tube, put it back in its original position and close the access door. If the toilet is connected to the vehicle's water tank, please follow your vehicle's instructions for draining the central water system. If your toilet is optionally featured with a Waste Pump-Out System, take out the Waste Holding Tank and completely clean it (see Cleaning and Maintenance). After cleaning, fill it with water, put it back and empty it via the waste pump-out system. Repeat this twice.

Toilet unit malfunctions

Contact your dealer or a Thetford Service Centre.

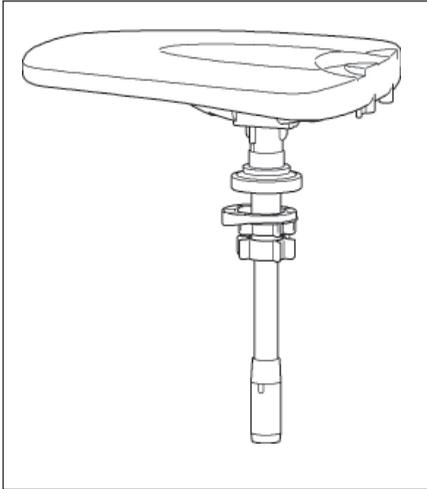
We advise draining the fresh water tank prior to travelling. Antifreeze should not be required if the motor home is heated. If you do wish to use antifreeze, brands containing the following properties may be used in the fresh water tank:

- Ethylene glycol
- Mono-Ethylene glycol
- Propane-diol
- Glycerol
- Ethane-diol
- Glycol

Never use alcohol based antifreeze, i.e. Methanol, Ethanol, and Iso-propanol.



TELECO TV AERIAL



Connection to the Amplifier

Connect the lead exiting from the pole to the ANT input of the amplifier. Connect with the relevant lead, the TV connector of the amplifier with the television. Connect the amplifier to a 220V power socket or a battery, making sure you do not invert the + and - terminals (Fig 1).

Operating Instructions

- 1) Rotate the dB dial of the amplifier clockwise.
- 2) Tune the television to a channel available in the area where you are located.
- 3) Rotate and lift the antenna via the suitable pole until you get the best image on the TV.

Useful Tips

Not all the television signals you can receive in the zone where you are located will necessarily originate from the same direction. So if the quality of a programme image is poor, try rotating the antenna as the signal may be coming from a direction different from the others.

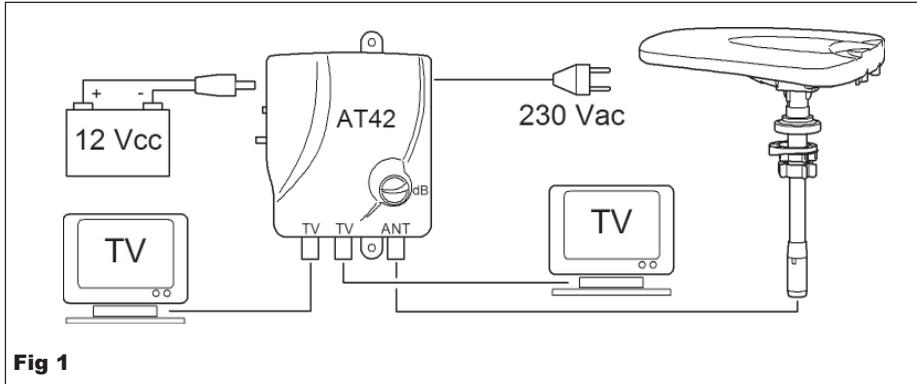


Fig 1

Gain Adjustment

With the dB dial turned all the way clockwise, amplifier sensitivity will be at maximum and it is therefore able to receive the weakest signals. If, instead, the signals are very strong, there may be image overlap on the TV screen. In this case rotate the dB dial anticlockwise slowly until the image is perfect.

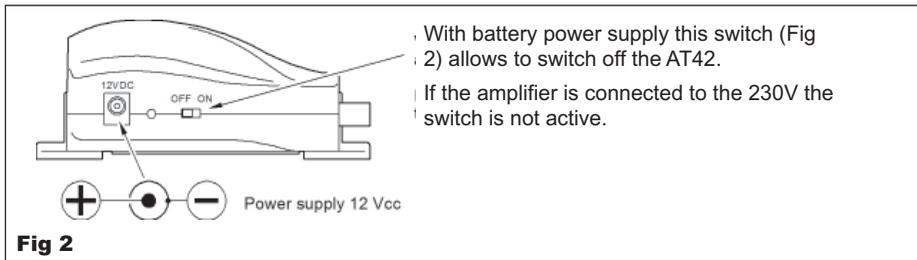


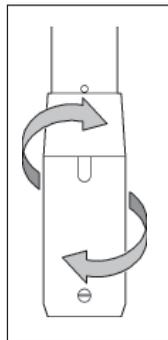
Fig 2

- With battery power supply this switch (Fig 2) allows to switch off the AT42.
- If the amplifier is connected to the 230V the switch is not active.

Instructions for the Reception of Horizontal or Vertical Polarity Signals

This antenna can be positioned both horizontally and vertically by simply turning the knob at the bottom of the mast.

By turning the knob fully left-hand, the antenna shifts to the horizontal position, by turning it right-hand the antenna shifts to the vertical position.



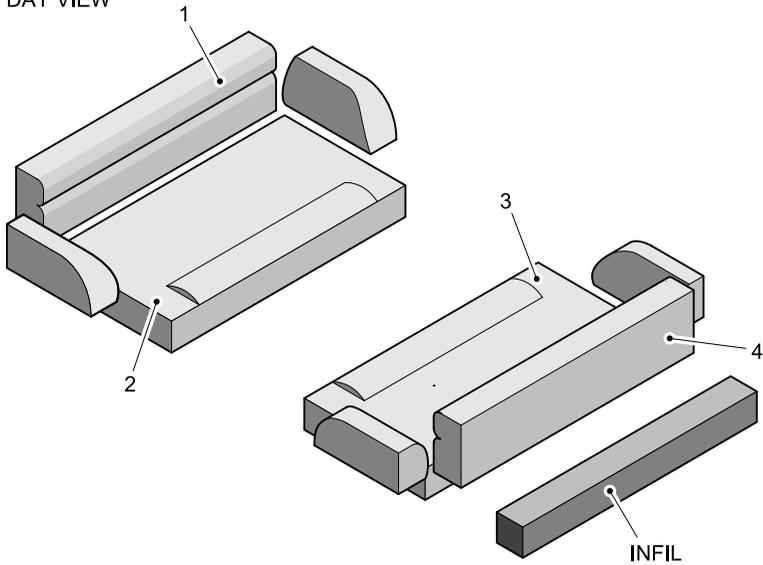


HOW TO MAKE UP YOUR BEDS

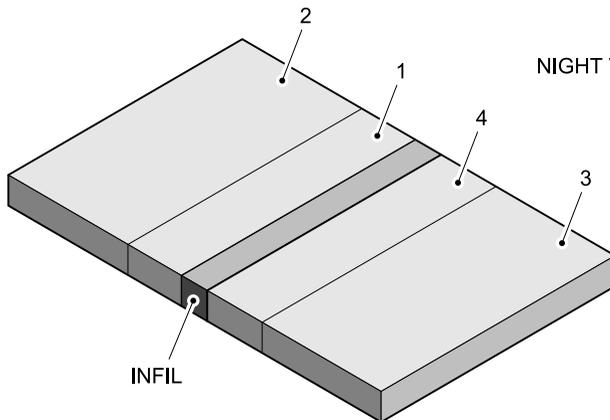
Encore Day and Night

The front double bed in the is made up by lifting the two side beds up and pulling them together to meet in the centre.

DAY VIEW



NIGHT VIEW





SECURITY

Theft deterrent, prevention and security of your motorhome is taken very seriously at Elddis. That is why we have provided a combination of standard features and optional extras designed to deter and prevent thieves from stealing your property. And in the unlikely event that they should succeed, aid the identification, speedy recovery of your property and assist in the prosecution of the thief.

Tracker (Option)

Your motorhome can be fitted with TRACKER.

Your dealer may have registered the motorhome with TRACKER and confirmation sent to you via email.

If it has not been registered you can easily do it yourself.

Open the TRACKER registration portal

www.tracker.co.uk/elddis

TRACKER VLU and Motorhome VIN

Numbers are matched and confirmed with the vehicle model

Enter Dealership name from dropdown menu

Enter customer details including email address

Confirmation sent to customer email

One year subscription will begin

TRACKER will contact customer towards the end of the one year subscription period with the options available.

or call TRACKER directly on 0870 606 1269

Motorhome Theft

The theft of a motorhome can occur in the most unlikely circumstances; from a motorway service area, even from an owner's driveway. Secure all windows and doors when your motorhome is unoccupied, even if only for a short length of time.



CARE OF YOUR MOTORHOME

This section of the guide is devoted to the care, cleaning and general preservation of your motorhome in order to retain its showroom condition.

Exterior Body Shell

Elddis Motorhome Bodies are constructed from the highest quality materials. The fully insulated floor is a constructed timber frame with plywood internal floor and a GRP underskin for added water resistance and insulation laminated together for strength. The walls comprise an insulated foam sandwich having one piece GRP sides for ultimate resistance to minor damage and vinyl coated plywood internal finish. Wooded framing is positioned within the sandwich to add strength. The latest technology is used to produce the extremely well insulated and robust, yet lightweight sections.

CAUTION: Under no circumstances should an abrasive or harsh cleaner be used. Do not use a pressure washer as this can disturb mastic seals.

Glass Fibre Reinforced Plastic (GRP)

GRP components need to be washed, waxed and taken care of like a car. Chemicals and dirt can collect during storage, and the gel coat can be stained or marked when chemicals combine with rain or dew. Most stains or marks can be removed with Blue Diamond black streak remover, but more stubborn marks may require a (fine grit) rubbing compound such as Farcela G3. To help keep your GRP components looking almost like new, it is wise to wash the parts monthly (or more frequently) using Autoglym products, but avoid using strong alkaline (e.g. trisodium phosphate) or acidic cleaners or abrasives. Waxing the components once or twice a year with a good grade paste wax will help to maintain the colour and finish.

Acrylic Windows

Your motorhome is fitted with shatter resistant acrylic windows. To preserve their clarity and unblemished transparency it is essential that the following cleaning instructions are strictly adhered to: Road grit,

dust, sand, flies, bird droppings etc., should be washed off using plenty of cold water do not use a sponge to clean off heavy dirt deposits. Any remaining dirt should be washed off using a soft cloth and warm water. Under NO circumstances should any abrasive cleaning agents, household detergents or proprietary cleaning fluids be used. Wash the window again using only cold water and dry off with chamois leather.

Please note: Should scratches appear on the acrylic windows these can often be removed with an acrylic polish. E.g. ICI Perspex polish. Gentle polishing with a liquid metal polish, i.e. Brasso may also have the desired effect - consult your retailer BEFORE attempting to remove any but the slightest scratch.

Window Blinds & Flyscreens

To clean the blinds and flyscreens, moisten a soft cloth or sponge with a small amount of water and mild soap suds and gently wipe dirt off. Allow to dry before retracting, failure to do this could result in mildew forming.

ABS - Wheel Spats & Panels

To preserve the appearance of all ABS panels and fittings road grit, dust, sand, flies, bird droppings etc., should be washed off using plenty of cold water. Any remaining dirt should be washed off using a soft cloth and warm water. Under NO circumstances should any abrasive cleaning agents, household detergents or proprietary cleaning fluids be used. Wash the ABS material again using only cold water and dry off.

Interior Walls

Your motorhome interior walls will only require a wipe over with a damp cloth, using a mild detergent, to keep them in a 'showroom' condition.

Furniture

Treat your motorhome furniture as you would the furniture in your home. Polish wood surfaces sparingly with a good quality wax or spray polish. Use a damp cloth to clean Melanate laminated surfaces.



Carpets, Upholstery And Curtains

Vacuum clean carpets and upholstery to ensure a long life, marks on cushions can be removed using a mild upholstery shampoo with the minimum of water. Curtains should be dry cleaned only.

Washroom And Handbasin Fittings

These should be cleaned using a non abrasive household cleaner. Always put the cold water into the hand basin before adding the hot in order to preserve the finish of the thermoplastic formed basin.

Please Note: Under no circumstances should alcohol, spirit or solvent-based liquids be used on GRP or ABS plastic panels as these substances may react with the material and cause visible damage.

Shower Trays

Only clean your shower tray using soap and water. Do not use chemical based cleaning agents as this may attack the material of the tray.

Water Systems

The water systems, and in particular storage tanks, in motorhomes are susceptible to contamination by bacteria if care is not taken with their use and cleaning. The symptoms caused by bacterial contamination are not purely limited to gastro-intestinal diseases, but may also manifest themselves as ear, nose, throat, and eye or skin infections. It is therefore important that you carry out the following procedure prior to using the motorhome each time, even if you boil or filter all water you use for drinking.

Please note: If your motorhome is not going to be used for an extended period of time please refer to section 12-1 Storage.

Water Containers

- (i) All water remaining in any water container should be disposed of so that the container is empty.
- (ii) The outside of external water containers should be thoroughly cleansed and washed down to remove any dirt, dust or other contaminant. Water at a suitably hot temperature containing an appropriate detergent is recommended for this purpose. Water should then be put into the container, swirled round, and then emptied out.

- (iii) All containers should then be totally filled with water containing an appropriate disinfectant / sterilising solution and allowed to stand for the recommended contact time (e.g. Milton for 15 minutes).
- (iv) The solution should be emptied from the container.
- (v) The opening of the any container should be cleaned thoroughly with an appropriate pre-prepared wipe impregnated with a disinfectant / sterilising solution.
- (vi) External containers should be inverted whilst stored overnight (if possible).
- (vii) Containers must be filled with mains water only and mains water only should be used for the above cleaning procedure.
- (viii) On no account should garden hoses be used to fill water tanks.

Internal Water Systems

- (i) Drain down the system. (Open all taps to allow air in, enabling the system to drain quickly).
- (ii) Remove any water filters fitted, and replace with a short length of hose or empty filter cartridge (this will ensure the filter is not affected by the disinfectant / sterilising solution).
- (iii) Fill the system by using the pump with a disinfectant / sterilising solution. (Check that the solution at full strength appears at all taps/showers). Allow to stand for the recommended period of time.
- (iv) Drain the system down completely.
- (v) Thoroughly clean the outside of all taps/ connectors with a cloth soaked in the disinfectant / sterilising solution.
- (vi) Flush the system through with clean drinking water until no traces of disinfectant / sterilising solution can be detected at any tap.
- (vii) Replace the filter. Suitable sterilising chemicals are available from your Elddis Retailer, accessory shop, chemists, or homebrew shops. It is not, however, recommended to use bleach or sodium metabisulphide.



Thetford Toilet

WARNINGS

Cold Weather Use - To prevent freezing during cold weather use, add antifreeze to the toilet system fresh water tank. Use a non-toxic (propylene glycol) type of antifreeze. Refer to chart on container to obtain level of protection.

Warmer Weather Use - In warmer weather or longer intervals between emptying the waste tank you may require additional toilet fluid. Use only Thetford toilet fluid to achieve the best results.

CAUTIONS

- Never add toilet fluid directly into toilet bowl.
- Do not use strong household detergents or cleaners that contain chlorine, solvents or acid contents.
- High Altitude and Hot Weather Use - with large temperature differences and changing heights during driving, pressure can start to build up in the waste holding tank, causing contents to splash upward upon opening the valve blade if opened too fast.

Changing A Wheel

Refer to Peugeot handbook.



STORAGE

LONG TERM & WINTER STORAGE

If your motorhome is to be stored for any length of time, especially over the winter period, the following operations are recommended:

- (i) Ensure all windows, roof lights, habitation and exterior locker doors are closed firmly and locked.
- (ii) Remove all soft furnishings which could be affected by damp conditions
- (iii) Clean the motorhome inside and out.
- (iv) Drain the water system (see Water system) 12-1.
- (v) For winter storage and to prevent frost damage all taps must be left in the open position. For those motorhomes with lever taps please ensure the taps are left in the central position.
- (vi) All blinds and flyscreens should be left in the retracted position. Check all fixed ventilation apertures are not obstructed.
- (vii) Ensure that the refrigerator/freezer compartment doors are left open during storage.
- (viii) Check that the site you have chosen to store the motorhome is open, fairly high and dry and if possible not exposed to gales etc.

Motorhome Covers

Covers may be used to protect your new Elddis motorhome provided that the cover used is of a breathable type.

Lower the TV antenna and ensure the cover is well tied down to avoid the cover being punctured.

Your motorhome must be ventilated every 4 to 6 weeks if it is to be stored with a cover in place.

Battery Maintenance

Storage

Ensure that the leisure battery is fully charged before placing the vehicle into storage.

Check the battery state every month, if the terminal voltage drops below 12.07V then re-charging is necessary.

Charging should be carried out in a cool, dry well ventilated area.

Do not place the battery onto cold surfaces such as concrete as this will affect the battery's ability to charge.

Should the motorhome be stored for a prolonged period of time it is strongly recommended that the motorhome is fully serviced before the commencement of use. Your retailer will ensure that your motorhome is safe, secure and ready for your enjoyment.

Please note: It is recommended that you place a bowl of salt within your motorhome to absorb any moisture during the winter months.



MOTORHOME WARRANTY COVER

Introduction

At Elddis we are confident that our new motorhomes are engineered using the latest manufacturing techniques and advanced materials technology ensuring that, when buying one of our products, you are buying the very best. We extend this philosophy to our customers by offering long term peace of mind and reassurance through our extensive warranty cover.

Your warranty cover commences on the day your new motorhome is purchased and comprises two key elements:

1. Three year manufacturer's warranty
2. Ten year body integrity warranty

Scope

This applies to all new Elddis products manufactured from 2012 model year onwards.

Three year manufacturer's warranty

Year 1 warranty - Covers all original components, including permanently fitted equipment forming part of the original product specification.

Year 2 and 3 warranty – Covers all original components, including permanently fitted equipment forming part of the original product specification, with the exception of the following items:

- Microwave
- Tyres
- Batteries
- Windows and glass
- Exterior paint work
- Soft furnishings, carpets and floor coverings
- Entertainment equipment
- Fuses and LED lights
- Exterior panels and trims ABS & GRP
- Plastic products including A-frame covers, wheel spats and shower trays
- Minor adjustment of blinds, hinges, catches, stays and doors
- Chassis components (serviceable parts)
- Exterior decals
- Normal wear tear/servicing items and other components subject to routine maintenance.
- Ironmongery (Handles, hinges etc)
- Electrical connections

Ten year body integrity warranty

Elddis products are covered against water ingress damage for 10 years from the original date of purchase of a new product. (6 years for subsequent owners from the 1st owners original date of purchase).

In order to comply with the terms of the above cover the following conditions must be met:

Reporting a fault

In the unlikely event that you experience a problem with your motorhome please contact your retailer.

It is with the retailer that your contract of sale exists and consequently they have the responsibility to ensure any complaints and warranty issues are addressed. Any Elddis approved Retailer / Service Centre are able to undertake any warrantable work at their convenience or discretion, but are not obliged to do so, if the vehicle was not purchased from them.

All Elddis products are classed as portable and therefore all work under warranty requires the motorhome to be delivered and collected from the selling retailer.

The cost of transporting the motorhome by any means to and from the place of repair is the responsibility of the owner.

Conditions attached to the warranty cover

If you have your motorhome serviced at an NCC approved workshop and then warranty work is required, this work will have to be undertaken at an Elddis approved Retailer / Service Centre. An additional charge may be required to cover the second inspection if required.

- You must retain the original sale invoice for the motorhome.
- All new motorhomes must be registered with Elddis within 6 weeks of purchase as new. Your retailer can forward this information to us. Please keep us informed of any name or address changes by using the Notification of Change to Name and Address form.



- The motorhome must have an annual service and damp check carried out by an Elddis approved Retailer / Service Centre or NCC Approved workshop or NCC equivalent standard as set out in this handbook. Original invoices, checklists and damp reports must be retained as proof that the annual services have been carried out in accordance with our warranty terms.
 - Service intervals:
 - a) In years 1, 2, and 4 through to 9 the service must be completed no more than 60 days either side of the anniversary of the date of purchase.
 - b) In Years 3 and 10 the service must be completed no more than 60 days on or before the anniversary of the date of purchase and must not exceed this date.
 - c) For second owners the service in years 3 and 6 must be completed no more than 60 days on or before the anniversary of the original date of purchase.
 - d) No service interval should exceed 14 months.
 - e) **Failure to service the vehicle within the specified time limits will invalidate your warranty.**
 - Where an annual service identifies that repairs are necessary the motorhome must be made available for repair within six weeks of the date of inspection for the purpose of carrying out the repair work. Elddis reserves the right to inspect the vehicle before work commences.
 - Work may only be undertaken by an Elddis approved Retailer / Service Centre as set out in this handbook and only after approval by Elddis (depending upon individual circumstances).
 - Elddis will pay the costs of remedial work to the repairer, only after approved work has been carried out. The cost of transporting, or moving the motorhome by any means to or from the place of repair is the responsibility of the owner.
 - The Policy is not retrospective and is applicable to 2012 model year motorhomes onwards.
 - No liability will be accepted for any consequential loss, damage, costs, expenses or other claims for compensation arising which were not reasonably foreseeable by both parties when the motorhome was originally purchased.
 - No liability will be accepted for damage caused by fair wear and tear, rodent damage, willful damage, negligence or abnormal working conditions.
 - No alteration may be made to the original construction.
 - In the case of a dispute Elddis will appoint an independent arbitrator. Elddis will pay for the costs of arbitration, subject to the owner paying a £250 deposit.
 - If the arbitrator finds in favour of the customer, then the deposit will be returned. If the arbitrator finds in favour of Elddis, the customer will lose their deposit.
 - Where the arbitrator awards a sum of money less than an offer made by Elddis, which has already been rejected by the customer, then their deposit is forfeited.
 - In all cases the arbitrator's decision is final and both parties must agree to abide by the decision.
- Elddis reserve the right to inspect the motorhome at any time.
- Exclusions**
- Warranty cover is not given for motorhomes if they have been used under any of the following circumstances:
- Used for hire.
 - Used as a permanent residence
 - Used for racing or time trials
 - Damage resulting from freezing, accident or fire damage
- Mains electrics**
- It is recommended that you have your mains electrics system inspected by a NICEIC approved contractor every 3 years.



Transfer of ownership

If you purchase this vehicle as a used vehicle it may be possible to transfer the unexpired term of the warranty cover (up to a maximum of six years commencing at the original date of purchase from the first owner) and is as follows:

1. Three year manufacturer's warranty
2. A maximum of six years' body integrity warranty

The warranty is subject to the usual terms and conditions' set out in the handbook and is only transferable on payment of a £50 administration fee. Full documentary evidence that the motorhome has been serviced annually should be provided at the time of transfer, in accordance with the terms and conditions of the warranty stated in the handbook. Transfer of ownership must be completed within three months of change of legal ownership. Please complete the Notification of Change of Ownership form in your handbook.

This warranty does not affect the purchaser's statutory rights. The warranty shall be governed and construed in accordance with the laws of England and the parties irrevocably submit to the exclusive jurisdiction of the courts of England.

For second owners the service in years 3 and 6 must be completed on or up to 60 days before the anniversary of the first owners date of purchase and must not exceed this date.

NON WARRANTY REPAIRS

Should you require any replacement parts for your motorhome it is necessary that you contact the Retailer or service centre from whom you purchased the motorhome or any Elddis approved Retailer and give the following information, which will help in identifying the required component:

- (i) Model and make of motorhome
- (ii) VIN number
- (iii) Description of required part
- (iv) Photograph, size or diagram of required part

Please note: All parts must be ordered and supplied through an approved retailer or service centre.

REMEDIAL WORK

Elddis, together with its suppliers is continually undertaking extensive research into testing, remedial work procedures and materials such as sealants, adhesives, gaskets and tapes. If for any reason your new motorhome is damaged or requires remedial work then only an approved Elddis Retailer or Service Centre should undertake such work.

All such work should be undertaken using only approved Elddis genuine parts, recommended sealant and following Elddis procedures. Elddis will also undertake to supply certain specialist repairers with the necessary spare parts. In this case, your selected repairer must contact the PARTS DEPARTMENT with all enquiries.



MOTORHOME CONSTRUCTION - MAIN COMPONENTS

The following is a brief description of the main components used in your motorhome. More comprehensive descriptions can be found in the equipment manufacturers literature held in the Owner's Information Pack.

SOLID CONSTRUCTION BODY SHELL

Elddis Motorhome Bodies are constructed from the highest quality materials. The fully insulated floor is a constructed timber frame with plywood internal floor and a GRP underskin for added water resistance and insulation laminated together for strength. The walls comprise an insulated foam sandwich having glass fibre reinforced plastic (GRP) exterior surface and vinyl coated plywood internal finish. Wooded framing is positioned within the sandwich to add strength. The latest technology is used to produce the extremely well insulated and robust, yet lightweight sections.

WINDOWS

Windows are all of a double glazed acrylic construction and the door frames are extruded aluminium.

INSULATION

Elddis motorhomes are built to comply with grade 3 thermal insulation in accordance with the European Standard BSEN 1645 part 1. This states that an average temperature difference of at least 35°C between the inside and outside temperatures should be achieved when the outside temperature is -15°C and an internal temperature of 20°C.



EQUIPMENT LIST

ENCORE

REFRIGERATOR	DOMETIC 8 & 9 SERIES
CENTRAL HEATING	ALDE COMBI 3020
SINK AND DRAINER	THETFORD SPINFLO CIRCULAR BLACK GLOSS
HOB	THETFORD K1520
GRILL	THETFORD K1520
COOKER	THETFORD K1520
MICROWAVE	DAEWOO
TAPS	CARAFAX MIXER TAPS
READING DOWN LIGHTS	BCA SOA LED READING LIGHT
LIGHTS RECESSED LED	BCA LED RECESSED
CONTROL PANELS	BCA
ELECTRICAL FITTINGS	C-LINE
TOILET	THETFORD C260S



GENERAL QUESTIONS

Q: Where Can I Obtain Your Latest Brochure?

A: Our latest brochures are available from Approved Retailers or can be viewed and printed from the **download** section on our website www.elddis.co.uk. A request form can also be completed should you wish to receive a printed copy of our latest brochures.

Q: Why Is the Handbook Not Specific To My Model?

A: Many of the components used in the manufacture of our motorhomes are identical throughout our model ranges, so we produce a generic handbook, which covers all models manufactured for that season. If the literature supplied with your motorhome does not answer your question then please contact your Retailer for further assistance.

Q. I Require Technical Or Other Information, Who Can Help Me?

A. The majority of information you require is available through your Elddis Retailer.

Q - Can You Tell Me The Second Hand Price Of My Motorhome?

A - As a manufacturer we are not involved in the second hand market. You should contact a Retailer. They should be able to give some indication of market value.

Q: Can I Fit A Bicycle Rack/Top Box/Air Conditioning To My motorhome?

A: It may be possible to fit accessories to your motorhome but this will depend upon the internal construction of the roof/walls and whether they can support the weight of the accessory. If it is possible your Retailer will be able to advise you, (or alternatively they will obtain confirmation and a drawing where necessary, from Elddis). Please note that weight of any accessories will reduce your User Payload allowance.

Q: My Interior Lights Are Not Working, What Do I Do?

A: It is possible that all of the 230V mains electrical equipment may not be operated simultaneously. Check fuses, battery connections and power supply (master light switch). Refer to your Retailer for further assistance.

PLEASE NOTE: The internal lights in your motorhome will not operate whilst the motorhome engine is running.

Q: Where Can I Get Spare Parts For My Motorhome?

A: Retailers and service centre will be able to source most parts you require. For details of your nearest Elddis Retailer please refer to our Find A Retailer section on our website, or call 0371 964 2113 for assistance.

Q. How Many Years Will Spare Parts Be Available For My Motorhome?

A. Elddis will endeavour to supply spare parts for a motorhome, for at least 8 years from new.

Q. Why Don't You Stock Parts At The Elddis Factory?

A. Due to the volume of models we produce it is not possible for us to maintain stock levels of every individual component used in our manufacturing process. We do stock commonly requested items, but some items must be made to order

Q. What If The Parts Are No Longer Available?

A. Where an original part is no longer available, whenever possible we will suggest a suitable alternative if it is available.

Q: Who Can Service My Motorhome?

A: Your supplying Retailer is obliged to undertake your warranty work. However, any Elddis Approved / Service Centre can undertake the work, but this is at their discretion. We will also accept services completed by a NCC approved company, but they will not be able to undertake warranty work if they are not approved by Elddis.

Q. I Am Having Trouble Booking My Motorhome in For Its Service, In Line With The Requirements. What Timescale Is Acceptable?

A. Please refer to the warranty section for the terms and conditions of servicing. We would recommend that you plan your services in advance in order to meet the requirements.



Q. I Have A Problem With My motorhome, Who Can Help Me?

A. We would always recommend that you contact your supplying Retailer. Your local Elddis Approved / Service Centre, NCC Approved Workshop or NCC equivalent standard as set out in this handbook may be able to assist. An inspection can then take place and the necessary course of action agreed.

Q. I Am Unhappy With The Service I Have Received From My Retailer/Service Centre, Where Do I Go From Here?

A. We would recommend that you write to your Retailer/Service Centre, detailing your problems and requirements, requesting a response explaining how they will resolve your complaint. A copy of your letter can also be forwarded to Elddis Customer Care Department, quoting the serial number of your motorhome and the name of the Retailer/Service Centre. Please be assured that we will assist your Retailer/Service Centre in resolving any problems.



GLOSSARY

ABS - plastic

Acrylonitrile Butadiene Styrene Plastic the material used for most of the large plastic components within your motorhome.

Actual Laden Weight

This is the total weight of the motorhome when loaded ready for use by the end user.

Aquaroll

Brand name used generically for a water container that rolls so you don't need to lift it.

Battery Charger

This is required to keep a leisure battery charged. All motorhomes include a charging facility that operates via the mains hook-up, and also has the ability to trickle charge from the vehicles alternator while travelling.

Berth(s)

Sleeping place - Refers to the number of people a motorhome can accommodate for sleeping.

Blown Air Heating

A method of heating the living quarters of a motorhome by use of a fan pushing air out through a number of outlets.

Bunk Bed

This is a sleeping place, usually higher up than a conventional bed. Often (but not always) this can be folded or removed to provide additional living space.

Propane

Is a form of Liquefied Petroleum Gas (LPG) that normally comes in red cylinders. This type of gas is most commonly used in the UK.

Campingaz

This is the trade name of Butane gas.

Cassette Blind

This is a roller blind that is fitted as part of the window assembly, often along with a flyscreen, thus giving a neat installation.

Cassette Toilet

A form of chemical toilet found in modern motorhomes, where the waste holding tank can be accessed and emptied from outside.

Control Panel

Used as the description for the panel of electrical switches and gauges governing 12V and mains electricity systems.

Dinette

This is a popular style of seating arrangement where two seats or settees face each other across a table.

Earth Leakage Circuit Breaker (ELCB)

ELCB Earth leakage circuit breaker - see residual current device (RCD)

End Kitchen

A common term used to describe floor plans that put the kitchen across the rear, usually adjacent to a motorhome door on one side and washroom on the other.

Essential Habitation Equipment

Those items and fluids required for the safe and proper functioning of the equipment for habitation as defined by the manufacturer of the motorhome. This includes items such as the leisure battery and gas cylinders, plus water contained in the water heater etc.

Flyscreens

Mesh fittings for windows doors and roof vents, to keep out insects etc.

Free-Standing Table

This is a table that, because of its leg design, can be used inside or outside.

Full Service Pitch

This is a pitch that has individual provision for fresh water supply and waste water disposal, in addition to mains electricity and in some cases TV aerial connection.

Gas Cylinder

This is a portable, pressurised container for the storage of LPG.

Gas Cylinder Locker

Is the compartment on the motorhome for the storage of gas cylinders.

Gas Drop out Holes

These are not part of the ventilation. LPG is heavier than air, so holes through the floor below gaspowered appliances allow any leakage of gas to exit the habitation area.



Grey Water

This is the waste water from sink/shower.

Gross Vehicle Weight (GVW)

This is the weight of the vehicle laden to its maximum, as defined by the manufacturer. See also MTPLM.

GRP

Is Glass-reinforced plastic, but more commonly known as glass fibre (not fibre glass, which is a trade name)

Handbook

This is an owner's manual, a guide to the workings of your motorhome.

Hardstanding

This is a pitch which has a hard surface made of gravel, asphalt, concrete etc, instead of grass.

Hook-Up

This is a facility on a pitch for connection to mains electricity.

Ingress

Usually meaning water ingress, a possible problem where water seeps in at the joins, usually as a result of worn sealant.

Jack

This is a device for raising the vehicle so that a wheel can be changed.

Kerb Weight

This is the empty weight of a motor vehicle as defined by the manufacturer.

Layout

This is the Interior design and details where furniture units are placed in relation to each other.

Leisure Battery

This supplies the power for the motorhome electrical systems and is sometimes called an auxiliary battery.

Levelling

The process of ensuring that a motorhome is level when sited on a pitch. It is important for comfort and also to ensure the correct functioning of the fridge and water systems.

LPG

Liquid Petroleum Gas, i.e. butane or propane.

L-Shaped

This is a term where the seating area of a motorhome is indeed Lshaped.

Mains Hook-Up

This is a site facility where you can plug into a mains electricity supply.

Maximum User Payload

This is the maximum payload available for the user including essential habitational equipment.

MIRO - Mass In Running Order

Weight of the motorhome equipped to the manufacturer's standard specification. Therefore the condition in which it leaves the factory. Note that this does not include any part of the user payload, including the essential habitation equipment.

MTPLM - Maximum Technically Permissible Laden Mass

The technical maximum permissible laden weight of the motorhome, this must not be exceeded.

NCC (National Caravan Council)

The only trade association representing manufacturers, retailers and suppliers within the motorhome industry.

Optional Equipment Payload

The payload provided by Elddis for any factory fitted options that may be available.

Owners' Club

This is a group of people who usually own the same brand of motorhome and enjoy meeting up for rallies.

Payload

The amount you can put into a motorhome. Specifically the difference between the Maximum Technical Permissible Laden Mass (MTPLM) and the Mass In Running Order (MIRO).

PDI

This is an inspection undertaken by the Retailer prior to handover to the customer.

**Pitch**

A designated area of a motorhome site allocated for the use of one outfit. Most sites will be arranged with defined pitches.

Propane

Gas used in colder conditions and is usually supplied in red cylinders.

RCD

This is a residual current device and is part of the electrical system that will 'trip' if there is an electrical fault.

Gas Regulator

Safety device fitted between the gas cylinder and the gas system of a motorhome, which controls the pressure of gas being released from the cylinder.

Road Lights

The external lights used while the vehicle is traveling.

Roof Lights - See Roof Vent.

Roof Vent

Is an opening unit in the ceiling that lets in ventilation and light, these vary in size, but the best ones will have integral blinds and flyscreens and are also called rooflights.

Semi-Rigid Pipe work

Is water pipes made of a semi rigid plastic and are infinitely preferable to cheaper convoluted piping which can act as a trap for germs and smells.

Slats

Sometimes used for beds and can improve ventilation to mattress cushions.

Space Heater

This is a type of heating equipment for the living quarters. Modern units fitted offer gas and mains-operation.

Speed Rating

This is the maximum speed at which a tyre may be used, as marked on its sidewall.

SMMT

Society of Motor Manufacturers and Traders.

Torque Wrench

A form of spanner used to set nuts and bolts to a specified degree of tightness. It is recommended for adjustment of wheel fixings on motorhomes.

User Payload

The weight of all items carried in the motorhome.

U-Shaped Settee

Usually a reference to seating that literally is 'U' shaped.

Vehicle Kerb weight

The weight of the tow car often indicated in the manufacturers specifications.

VIN - Vehicle Identification Number

This is a unique serial identification number for a vehicle. All cars and motorhomes should carry a VIN. Motorhomes are not obliged to, but most of those sold in recent years in the UK do.

Warranty

Are the terms and conditions that spell out your rights with regard to servicing, repair or replacement of parts as provided by the manufacturer.

Wild Camping

Term used for staying overnight away from a site. Illegal in many countries, but permission may be granted by individual landowners.



MOTORHOME ANNUAL SERVICE RECORD

In order to ensure your warranty remains valid an annual service must be carried out in accordance with the requirements of this handbook. You are responsible for any charges incurred for the service of your vehicle. If the annual service is performed by an authorised Elddis Approved Retailer / Service Centre or NCC Approved Workshop then Erwin Hymer Group UK Limited deems that the service has been performed correctly.

You may choose to have your annual service performed by an unauthorised repairer / service centre and if you do it will be your responsibility to ensure that the service meets our requirements.

We will ask you to provide a copy of the following documentation:

- Damp report
- Annual Habitation Service check list (to the minimum standard set out in this handbook)
- Invoice / dated service stamp

If the Annual Service has not been performed in accordance with the requirements in this handbook your warranty will be invalidated, however this will not affect your legal or statutory rights as a customer.

Elddis will not pay any unapproved Service Centre for the undertaking of any warranty work.

Minimum service requirements

The service must be undertaken by suitably qualified personnel.

A full damp test check should be undertaken and damp readings recorded.

A service check must be performed to the minimum standards set out below.

Annual Habitation Service check list

UNDERBODY

Item	Condition
Corner steadies, folding step and spare wheel carrier where applicable - check operation and lubricate	
Under slung tanks and pipes - check condition and security	
Body Attachment - check security of body to the chassis	

ELECTRICAL SYSTEMS

Item	Condition
Check the leisure battery is being charged from both the engine when running, or with a multi-tester (caravans) and the mains charger	
Leisure Battery (if fitted) - check condition of the battery & its compartment	
Leisure Battery (if fitted) - check condition, top up fluid if required and check the charge condition	
Interior lighting & equipment - check operation and fuse rating	
Awning light - check operation	
Wiring earths - check for defects on all ELV circuits (Visual)	
LV inlet plug & extension lead – check condition & resistance across pins	
Earth Bonding - visual inspection	



ELECTRICAL SYSTEMS (continued)

Item	Condition
RCD unit - check operation of RCD test button and operations of MCBs	
230V appliances - check operation	
Air conditioning (if fitted) - check operation	
2 x 7pin plug / 13 pin plug - check condition	

GAS SYSTEMS

Item	Condition
Regulator and gas hose - check age performance and security	
Perform a gas pressure check	
LPG Tank (if fitted) - check security	
Flame failure devices - check operation	
Gas cylinder - check security	
Gas dispersal holes - check they are clear from obstructions.	

APPLIANCES (check gas and electric operation)

Item	Condition
Fridge - check operation from 12V, 230V & gas	
Hob - check operation	
Oven - check operation	
Grill and fan - check operation	
Fridge - check operation	
Water boiler – Check operation	
Heater - check operation and top up header tank with anti-freeze (where applicable), bleed as necessary	

WATER SYSTEM

Item	Condition
Water pump & pressure switch - check operation	
Taps, pipes and micro switches - check operation	
Water filter housing & inline filter - check for leaks & replace filter where necessary	
Water system - check for leaks	
Water Tanks (if fitted) - check security of all water tanks including underslung tanks.	
Toilet - check security, operation of flush pump and free from obstructions.	
Drain down the system when checks are complete.	



VENTILATION

Item	Condition
Rooflights - check all are free from obstructions, cracks and have a free air flow	
Floor vents - remove protective cover and check they are clear from obstruction then refit covers	

FIRE & SAFETY

Item	Condition
Smoke and carbon dioxide detectors - check for operation via the test buttons fitted, check battery condition.	
Fire Extinguisher (if fitted) - check it is still within date	
Fire Blanket (if fitted) - check it is still within date	
Habitation door operation	
Motormover - check 12v cables are sealed at entry to battery box (where fitted)	

BODYWORK

Item	Condition
Doors and windows - check all catches are present and operating correctly.	
Blinds and flyscreens - check condition and operation	
Roof - check condition of roof.	
Cab seats - check condition of the seats and seats belts	
Floor - check condition of floor	
Furniture - check condition of the furniture	
Damp Test - undertake a damp test and record all readings taken.	
Lubricate all locks	



ANNUAL HABITATION SERVICE RECORDS

ANNUAL SERVICE RECORD

MOTORHOME MODEL

VEHICLE IDENTIFICATION NUMBER YEAR

1st SERVICE

DATE:

RETAILERS STAMP:

I/We certify that an annual service has been carried out in accordance with the manufacturers' and NCC recommendations.

2nd SERVICE

DATE:

RETAILERS STAMP:

I/We certify that an annual service has been carried out in accordance with the manufacturers' and NCC recommendations.

3rd SERVICE

DATE:

RETAILERS STAMP:

I/We certify that an annual service has been carried out in accordance with the manufacturers' and NCC recommendations.

4th SERVICE

DATE:

RETAILERS STAMP:

I/We certify that an annual service has been carried out in accordance with the manufacturers' and NCC recommendations.

5th SERVICE

DATE:

RETAILERS STAMP:

I/We certify that an annual service has been carried out in accordance with the manufacturers' and NCC recommendations.

6th SERVICE

DATE:

RETAILERS STAMP:

I/We certify that an annual service has been carried out in accordance with the manufacturers' and NCC recommendations.



7th SERVICE

DATE:

RETAILERS STAMP:

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8th SERVICE

DATE:

RETAILERS STAMP:

I/We certify that an annual service has been carried out in accordance with the manufacturers' and NCC recommendations.

9th SERVICE

DATE:

RETAILERS STAMP:

I/We certify that an annual service has been carried out in accordance with the manufacturers' and NCC recommendations.

10th SERVICE

DATE:

RETAILERS STAMP:

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11th SERVICE

DATE:

RETAILERS STAMP:

I/We certify that an annual service has been carried out in accordance with the manufacturers' and NCC recommendations.

12th SERVICE

DATE:

RETAILERS STAMP:

I/We certify that an annual service has been carried out in accordance with the manufacturers' and NCC recommendations.

13th SERVICE

DATE:

RETAILERS STAMP:

I/We certify that an annual service has been carried out in accordance with the manufacturers' and NCC recommendations.

14th SERVICE

DATE:

RETAILERS STAMP:

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15th SERVICE

DATE:

RETAILERS STAMP:

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16th SERVICE

DATE:

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17th SERVICE

DATE:

RETAILERS STAMP:

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18th SERVICE

DATE:

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19th SERVICE

DATE:

RETAILERS STAMP:

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20th SERVICE

DATE:

RETAILERS STAMP:

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21th SERVICE

DATE:

RETAILERS STAMP:

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22th SERVICE

DATE:

RETAILERS STAMP:

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NOTIFICATION OF CHANGE OF OWNERSHIP

If you purchase this vehicle as a used vehicle it may be possible to transfer the unexpired term of the warranty cover (up to a maximum of six years commencing at the original date of purchase from new). Please refer to the warranty section of the handbook for terms and conditions.

Please complete the attached form and post it to us along with the following information:

- A copy of the V5 registration form
- A copy of the habitation service handbook displaying a complete and up to date service history, including service checklist and damp report.
- A cheque for £50 made payable to Erwin Hymer Group UK Limited.

Transfer of ownership must be made within the first three months of any change of legal ownership in order for the warranty cover to remain valid.

Erwin Hymer Group UK Limited Customer Care
 Delves lane
 Consett
 County Durham
 DH8 7PE
 www.elddis.co.uk

This form is also available for you to print from our web site.

.....<

NOTIFICATION OF CHANGE OF OWNERSHIP

Previous owner details (if known):

Name:

Address:

.....

Post code:

Email:

New owner details:

Name:

Address:

.....

Post code:

Email:

Daytime telephone number: Date of purchase:

Details of Motorhome:

Range: Model:

Vehicle identification number (17 digits):

* In order for you warranty to remain valid, your motorhome must have been serviced annually by an Approved Retailer / Service Centre, NCC Approved Workshop or NCC equivalent standard as set out in this handbook.

If you do not want to receive information about products and services from Elddis, please tick.



NOTIFICATION OF CHANGE TO NAME AND ADDRESS

In order that we can provide you with the very best level of service we ask that you keep us informed of any changes to your contact details.

Should your details change please complete the online form on our website, in our 'Customers' section. Alternatively, please complete the attached form and post to us:

Erwin Hymer Group UK Limited Customer Care
Delves Lane
Consett
County Durham
DH8 7PE
www.elddis.co.uk

.....✂.....

NOTIFICATION OF CHANGE TO NAME AND ADDRESS

Previous details:

Name:

Address:

.....

..... Post code:

Email:

New details:

Name:

Address:

.....

..... Post code:

Daytime telephone number: Date of purchase:

Email:

Details of your Motorhome:

Range: Model:

Vehicle identification number (17 digits):

If you do not want to receive information about products and services from Elddis, please tick.

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Elddis



Erwin Hymer Group UK Limited Delves Lane, Consett, Co. Durham DH8 7PE
Telephone: 01207 699000 • Facsimile: 01207 699001 • www.elddis.co.uk

All the illustrations and descriptive matter in this guide are intended to give a general idea of the caravan. Changing market and supply situations may prevent the manufacturer from maintaining the exact specifications and details in this handbook and we therefore reserve the right to alter specifications and materials as conditions demand.

Retailers are independent of the manufacturer and have absolutely no authority to bind the manufacturer by any express or implied undertaking or representation.

Model Year 2019